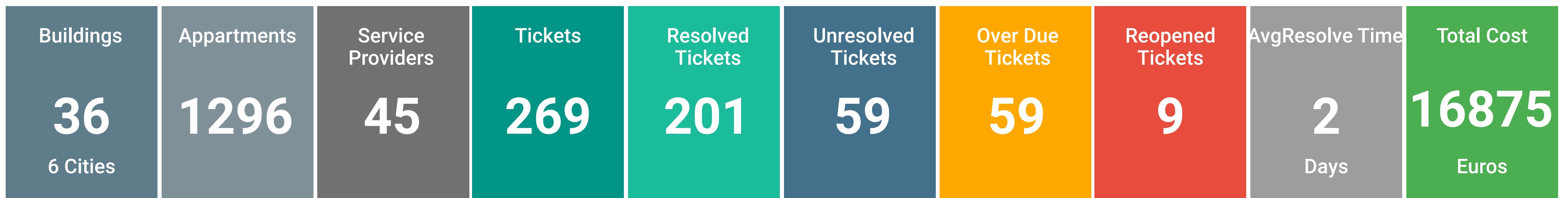


- DASHBOARD >
- ADD TICKET >
- IN-REVIEW TICKETS >
- RESOLVED TICKETS >
- UNRESOLVED TICKETS >
- OVERDUE TICKETS >
- REOPENED TICKETS >
- BUILDINGS >
- PROVIDERS >
- REPORTS >
- SETTINGS >

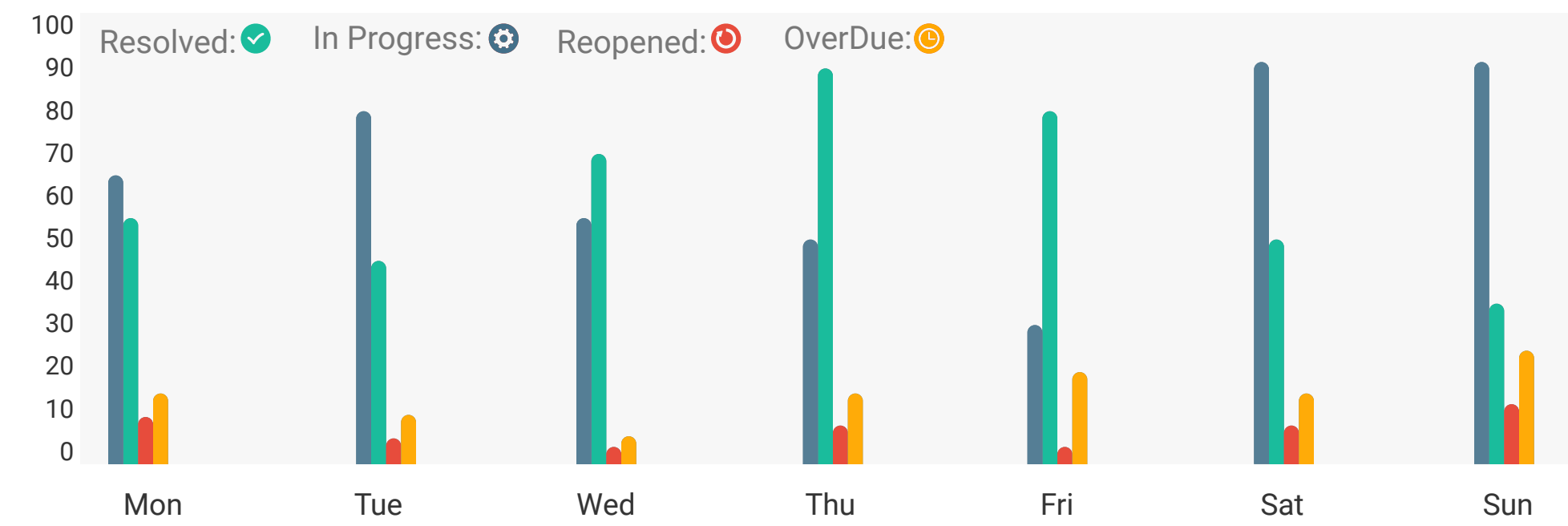
High Level Tickets and Residential Facilities Analysis

Time Range: Week ↺



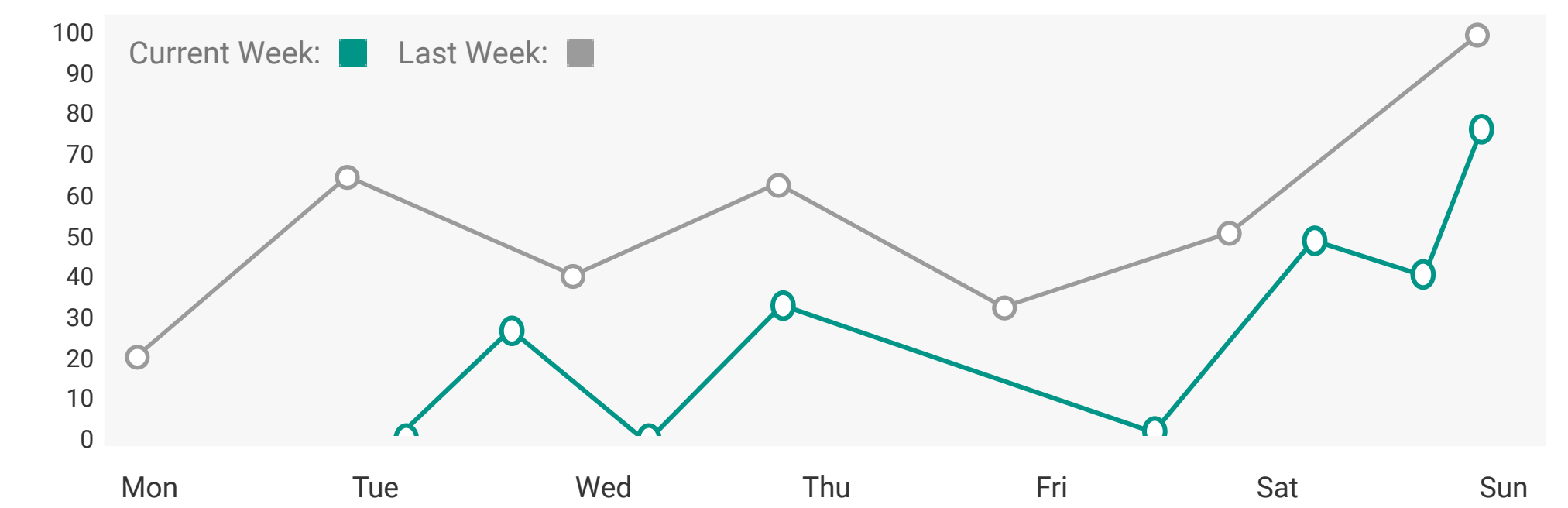
Weekly Ticket Status

Time Range: 1 Week ↺



Weekly Tickets Generation

Time Range: 1 Week ↺



Open Tickets

Resolved: ✓ In Progress: ⚙️ Reopened: 🔄 OverDue: 🕒 Sort Tickets: View All Time Range: Today ↺

No.	Ticket ID	Building ID	Apt. ID	📍	Ticket Issued	Ticket Due	Issue Details	Status	Previous Tickets	Service Provider	Details
1	21385	21	2119	ROM	04/10/2017	06/10/2017	Lights out of order and flickering	✓	13	Avro Energy	→
2	16218	16	1611	MIL	04/10/2017	06/10/2017	Leaking sewerage	⚙️	11	United Utilities	→
3	09111	09	0906	FLR	04/10/2017	06/10/2017	Alarm system disabled	🔄	5	Secure Com	→
4	2399	23	2359	VEN	04/10/2017	06/10/2017	Lost Key	🕒	16	Marco Agosto	→
5	2928	29	29202	MIL	04/10/2017	06/10/2017	Gas leakage	✓	9	Powergen	→

Service Providers

Sort Tickets: View All ↺

No.	Proider ID	Service Provider	Technical Strengths	I / C	Tickets	Open	Resolved	Unresolved	Over Due	Reopened	Assign	Details
1	2912	Cardiff energy	Gas and Power	C	698	52	633	0	0	13	+	→
2	0902	Avro Energy	Electric and Gas	C	927	98	803	3	1	22	+	→
3	1612	United Utilities	General Maintenance and sewerage	C	868	69	756	9	3	31	+	→
4	0916	Secure Com	Home Security	C	211	16	189	2	1	3	+	→
5	2108	Avro Energy	Gas and ElectricalMaintenance	C	339	21	311	0	1	6	+	→

Reopened Tickets by Service Providers

Approved: ✓ Rejected: ✗ Pending: ⚠️ Sort Tickets: View All Time Range: Today ↺

No.	Ticket ID	Building ID	Apt. ID	📍	Ticket Issued	Ticket Due	Reopened Date	Reopened Due	Cost Factor	Service Provider	Call Req	Status	Details
1	21211	21	2139	ROM	01/10/2017	06/10/2017	09/10/2017	15/10/2017	€600 ↑	Avro Energy	Y	✓	→
2	16339	16	1621	MIL	03/10/2017	06/10/2017	03/10/2017	11/10/2017	€250 ↑	Avro Energy	Y	✓	→
3	05202	05	0592	FLR	02/10/2017	06/10/2017	03/10/2017	16/10/2017	€1100 ↑	United Utilities	-	⚠️	→
4	21111	21	2199	ROM	01/10/2017	06/10/2017	05/10/2017	21/10/2017	€1500 ↑	Cardiff energy	Y	⚠️	→
5	03201	03	0355	MIL	01/10/2017	06/10/2017	01/10/2017	12/10/2017	€750 ↑	United Utilities	-	⚠️	→

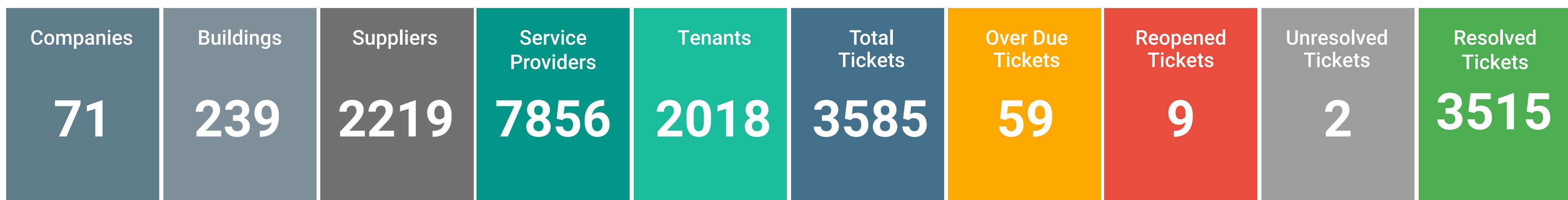
Residential Facilities Details

Sort Tickets: View All Time Range: Today ↺

No.	Building ID	Building Name	Floors	Appartments	📍	Ticket Issued	Resolved	In Progress	Reopened	Over Due	Unresolved	Details
1	21	Village Centre	5	35	ROM	131	108	16	03	01	03	→
2	16	Lenno Regina Sinestra	12	65	MIL	211	200	09	02	0	0	→
3	22	LA LUNA LENNO POOL HOME	16	80	FLR	238	199	33	05	01	0	→
4	11	Lake View Garden Apartments	12	70	ROM	96	84	11	01	0	0	→
5	06	Laglio Contemporary Home	9	50	MIL	155	125	23	06	0	01	→

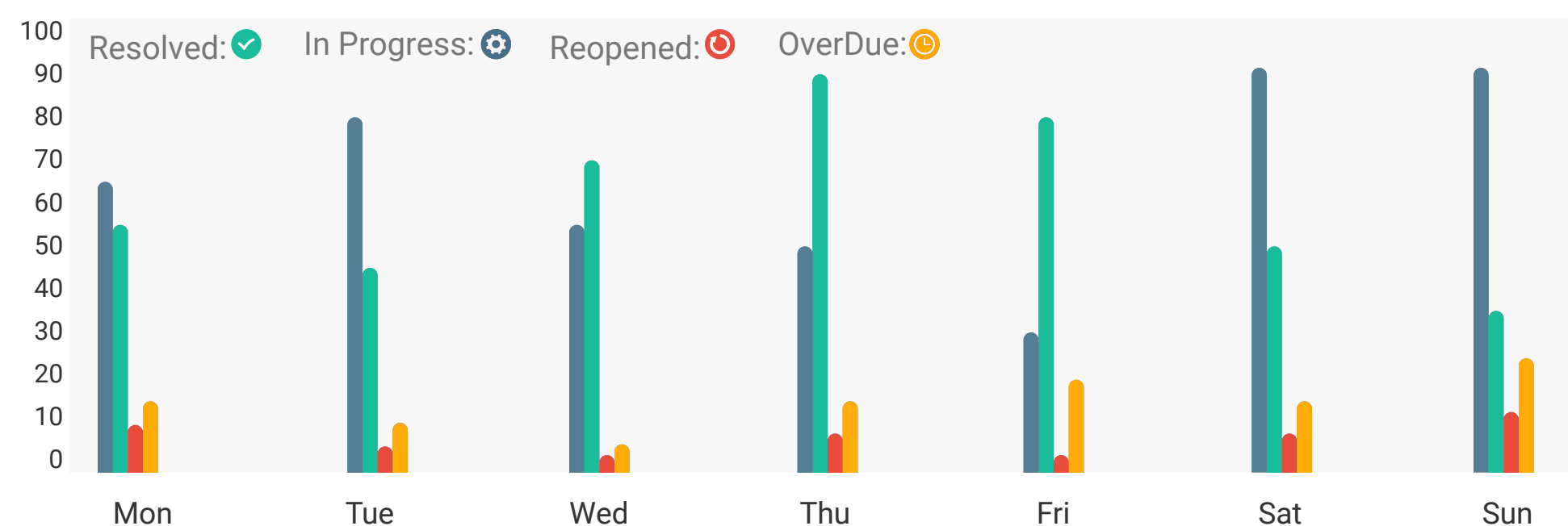
High Level Analysis

Time Range: Week ↺



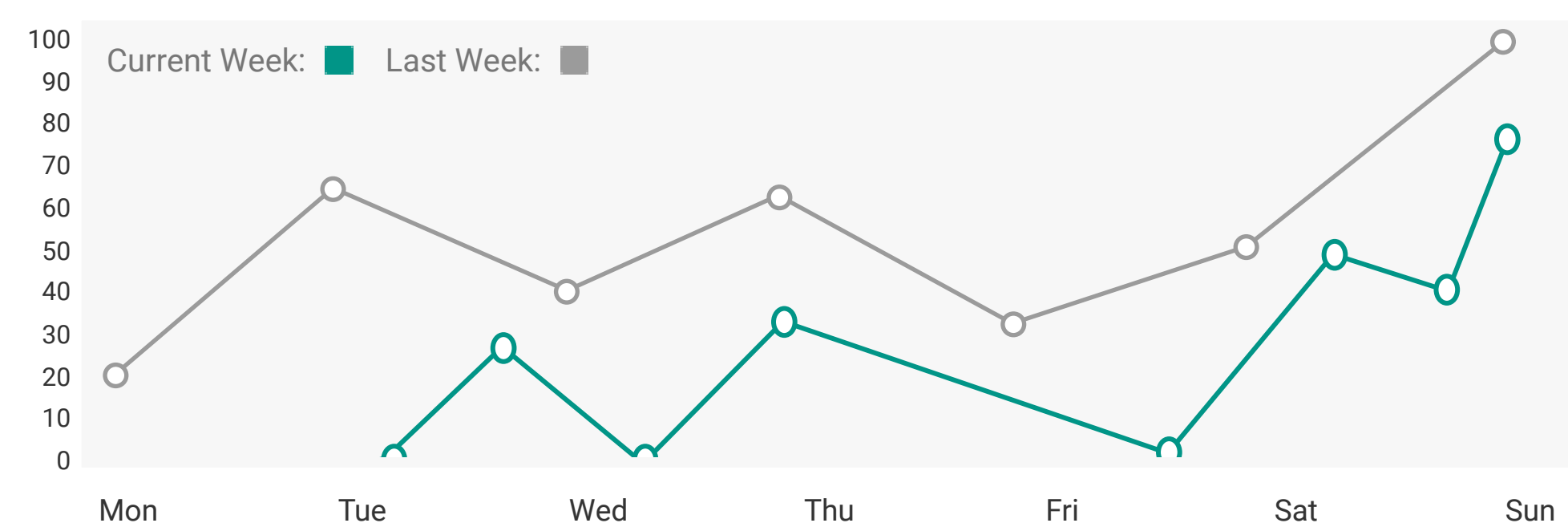
Weekly Status

Time Range: 1 Week ↺



Weekly Tickets Generation

Time Range: 1 Week ↺



Registered Companies (71)

Sort: View All ↺ →

No.	Proider ID	Service Provider	Technical Strengths	Suppliers	Tickets	Open	Resolved	Unresolved	Over Due	Reopened	Details
1	2912	Cardiff energy	Gas and Power	914	698	52	633	0	0	13	→
2	0902	Avro Energy	Electric and Gas	698	927	98	803	3	1	22	→
3	1612	United Utilities	General Maintenance and sewerage	512	868	69	756	9	3	31	→
4	0916	Secure Com	Home Security	1027	211	16	189	2	1	3	→
5	2108	Avro Energy	Gas and ElecticalMaintenance	785	339	21	311	0	1	6	→

Open Tickets (881)

Resolved: ✓ In Progress: ⚙️ Reopened: 🔴 OverDue: 🕒 Sort Tickets: View All ↺ Time Range: Today ↺ →

No.	Ticket ID	Building ID	Apt. ID	📍	Ticket Issued	Ticket Due	Issue Details	Status	Previous Tickets	Company	Details
1	21385	21	2119	ROM	04/10/2017	06/10/2017	Lights out of order and flickering	✓	13	Avro Energy	→
2	16218	16	1611	MIL	04/10/2017	06/10/2017	Leaking sewerage	⚙️	11	United Utilities	→
3	09111	09	0906	FLR	04/10/2017	06/10/2017	Alarm system disabled	🔴	5	Secure Com	→
4	2399	23	2359	VEN	04/10/2017	06/10/2017	Lost Key	🕒	16	Marco Agosto	→
5	2928	29	29202	MIL	04/10/2017	06/10/2017	Gas leakage	✓	9	Powergen	→

Buildings (239)

Sort Tickets: View All ↺ Time Range: Today ↺ →

No.	Building ID	Building Name	Floors	Appartments	📍	Ticket Issued	Resolved	In Progress	Reopened	Over Due	Unresolved	Details
1	21	Village Centre	5	35	ROM	131	108	16	03	01	03	→
2	16	Lenno Regina Sinestra	12	65	MIL	211	200	09	02	0	0	→
3	22	LA LUNA LENNO POOL HOME	16	80	FLR	238	199	33	05	01	0	→
4	11	Lake View Garden Apartments	12	70	ROM	96	84	11	01	0	0	→
5	06	Laglio Contemporary Home	9	50	MIL	155	125	23	06	0	01	→

Add Ticket

Call Playbakc generator will guide you thruogy multiple simple steps to set call playbacks. Please choose your options, save them for future use and run the cycle.

Ticket Details

Ticket details will be added here manually or fetch from clients DB.

Ticket Category

City

Building

Floor

Appartment

Date Assigned

Date Due

Priority

Special Instructions

Special Instructions from the client, if any.

Assign Ticket






Type service provider or search

Category

Area

Service Providers

Service Provider Status

 Resolved 55	 In Progress 11	 Reopened 3	 Over Due 5	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	 Verified
---	--	--	--	---	---

Tenant Info

Tenant Contact Number

Suitable Time to Contact

Suitable day for rectification

Address

In case of a problem while loading data, admin can send address manually to service provider.

Assign Ticket

Save Ticket

Cancel Ticket

Building Information

Building Name

Country

City

Location

Business Category

Service Priority

Single Building or Compound

Building Address

Building Alias

Floors

Appartments

Add Building

Service Agreement Inclusions

<input type="checkbox"/> Electric	<input type="checkbox"/> Gas	<input type="checkbox"/> Plumbing	<input type="checkbox"/> Cleaning	<input type="checkbox"/> Lawn Maintenance	<input type="checkbox"/> Structural Maintenance	<input type="checkbox"/> Paint and Decoration	<input type="checkbox"/> Lawn Maintenance
<input type="checkbox"/> Electric	<input type="checkbox"/> Gas	<input type="checkbox"/> Plumbing	<input type="checkbox"/> Cleaning	<input type="checkbox"/> Lawn Maintenance	<input type="checkbox"/> Structural Maintenance	<input type="checkbox"/> Paint and Decoration	<input type="checkbox"/> Lawn Maintenance

Comments

Upload Image

Client Information

First Name

Last Name

Phone (Mobile)

Phone (Landline)

Email ID

Address

Agreement Date

Agreement Due Date

(67 days remaining)

Add Building

! Tickets In-Review - ID 8974

Ticket Details

Ticket Category	Ticket ID	Apt. ID	Ticket ID
City	Ticket ID	Ticket Issued	Ticket ID
Location	Ticket ID	Ticket Due	Ticket ID
Building ID	Ticket ID	Priority	Ticket ID
Floor	Ticket ID	Service Provider	Ticket ID

Customer Details

Customer Name	Ticket ID	Suitable time for contact	Ticket ID
Customer Contact Number	Ticket ID	Suitable day for rectification	Ticket ID
Customer Address	Ticket ID		
Customer Request	Ticket ID		

Issue Details

Details of the issue goes here

Service Provider Comments

Service provider comments goes here.

Approve Ticket

Reassign Ticket

Reject Ticket

Cancel Ticket



Tickets In-Review

Sort Tickets: View All Time Range: Today

No.	Ticket ID	Building ID	Apt. ID	📍	Ticket Issued	Ticket Due	Issue Details	Service Provider	Details
1	21385	21	2119	ROM	04/10/2017	06/10/2017	Lights out of order and flickering	Avro Energy	
2	16218	16	1611	MIL	04/10/2017	06/10/2017	Leaking sewerage	United Utilities	
3	09111	09	0906	FLR	04/10/2017	06/10/2017	Alarm system disabled	Secure Com	
4	2399	23	2359	VEN	04/10/2017	06/10/2017	Lost Key	Marco Agosto	
5	2928	29	29202	MIL	04/10/2017	06/10/2017	Gas leakage	Powergen	

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- SETTINGS >








Markson Company Limited

Service Provider Details

First Name	Ticket ID	Last Name	Ticket ID
Registered Number	Ticket ID	Email ID	Ticket ID
Company	Ticket ID	VAT Number	Ticket ID
Country	Ticket ID	City	Ticket ID
Address	Ticket ID		
Business Category	Ticket ID		

Assign Ticket

Service Provider Stats

						Comments Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	 Verified
Total	Resolved	In Progress	Reopened	Over Due	In-Review		
55	55	11	3	5	5		

Edit





















Tickets

 Resolved:  In Progress:  Reopened:  OverDue:  In-Review:

Load Rows: 15

Sort Tickets: View All

Time Range: Today

No.	Ticket ID	Building ID	Apt. ID	📍	Ticket Issued	Ticket Due	Issue Details	Status	Details
1	21385	21	2119	ROM	04/10/2017	06/10/2017	Lights out of order and flickering		
2	16218	16	1611	MIL	04/10/2017	06/10/2017	Leaking sewerage		
3	09111	09	0906	FLR	04/10/2017	06/10/2017	Alarm system disabled		
4	2399	23	2359	VEN	04/10/2017	06/10/2017	Lost Key		
5	2928	29	29202	MIL	04/10/2017	06/10/2017	Gas leakage		
6	21385	21	2119	ROM	04/10/2017	06/10/2017	Lights out of order and flickering		
7	16218	16	1611	MIL	04/10/2017	06/10/2017	Leaking sewerage		
8	09111	09	0906	FLR	04/10/2017	06/10/2017	Alarm system disabled		
9	2399	23	2359	VEN	04/10/2017	06/10/2017	Lost Key		
10	2928	29	29202	MIL	04/10/2017	06/10/2017	Gas leakage		
11	21385	21	2119	ROM	04/10/2017	06/10/2017	Lights out of order and flickering		
12	16218	16	1611	MIL	04/10/2017	06/10/2017	Leaking sewerage		
13	09111	09	0906	FLR	04/10/2017	06/10/2017	Alarm system disabled		
14	2399	23	2359	VEN	04/10/2017	06/10/2017	Lost Key		
15	2928	29	29202	MIL	04/10/2017	06/10/2017	Gas leakage		

Back

Assign Ticket



 1 2 3 **4** 5 6 7  



STUDIOPIETRASANTA
DI STEFANO PIETRASANTA & C. S.N.C