

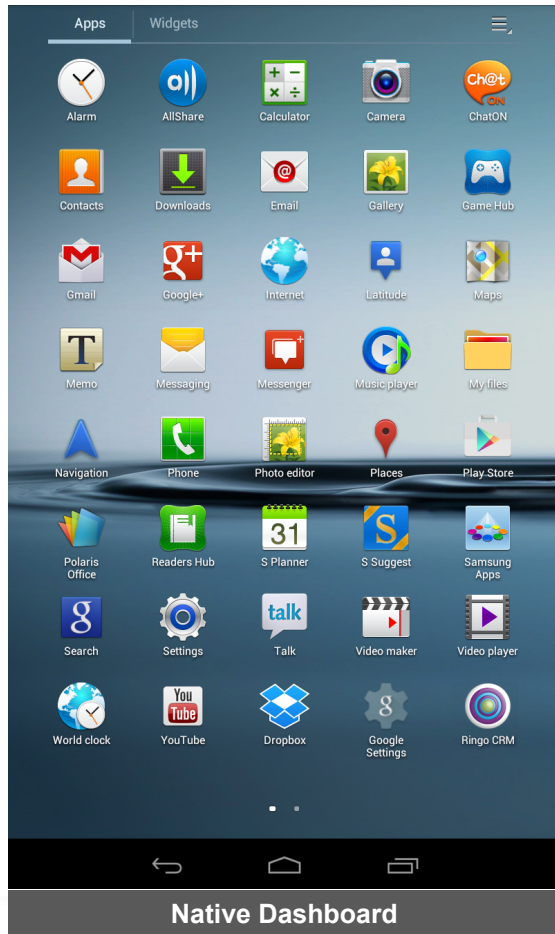




Customer Sales Representative (CSR) Module

Application Launch

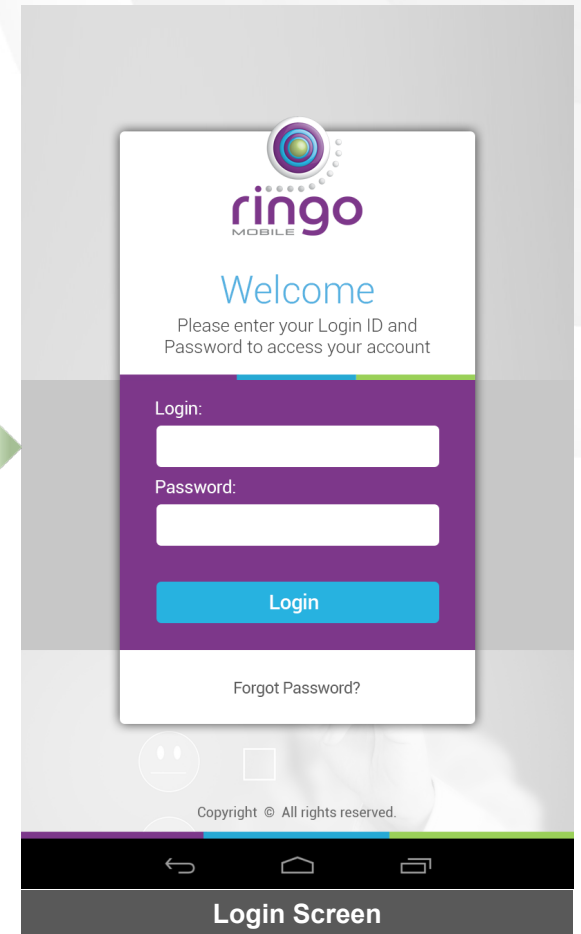
Both CSR and Administrator can install and access the application by clicking the application icon on the Native dashboard of Android tablet.



Application installed on Android tablet. CSR and Administrator can access by tapping the icon when ever needed.



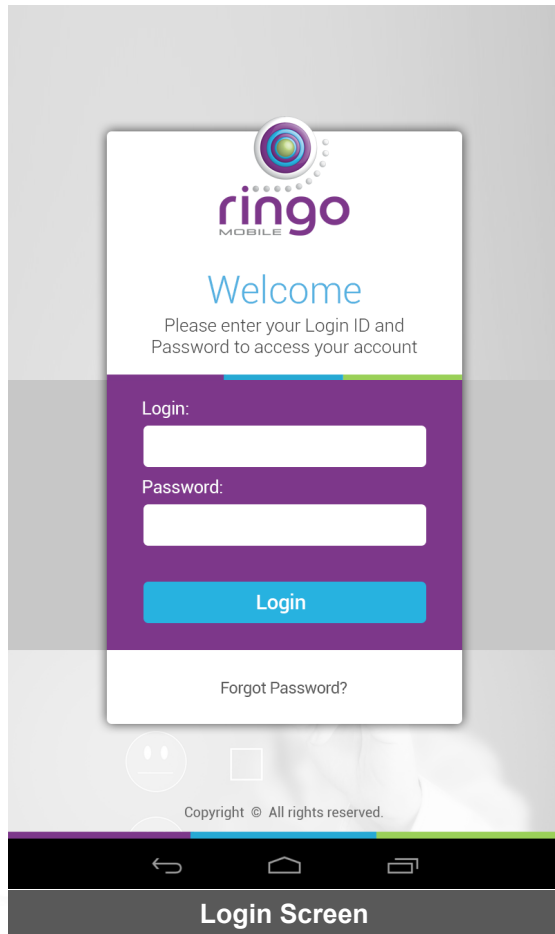
Application splash screen appears showing the application name and RingoMobile logo.



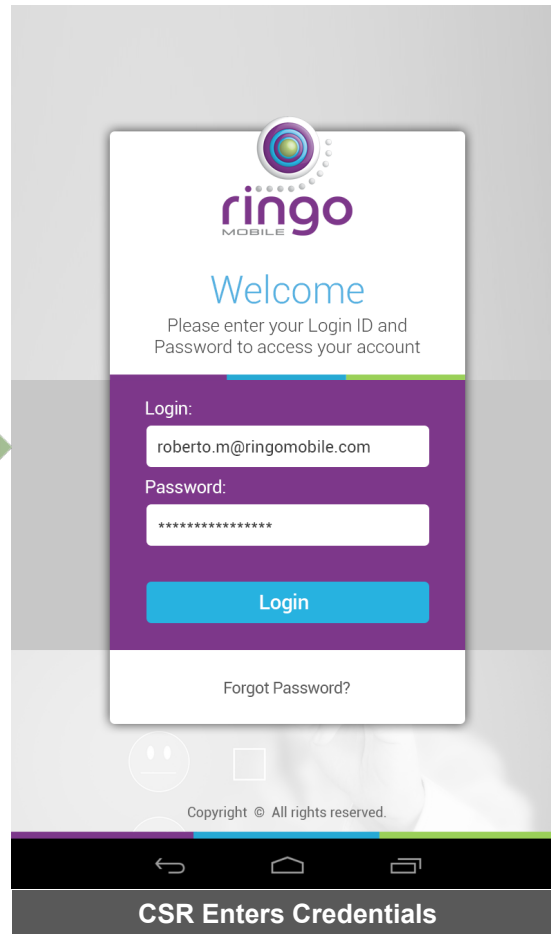
User see's the 'Login' screen and he/she can login with the pre-defined credentials. User can request a new password if applicable. An automated email will be sent to user with credentials

CSR Login

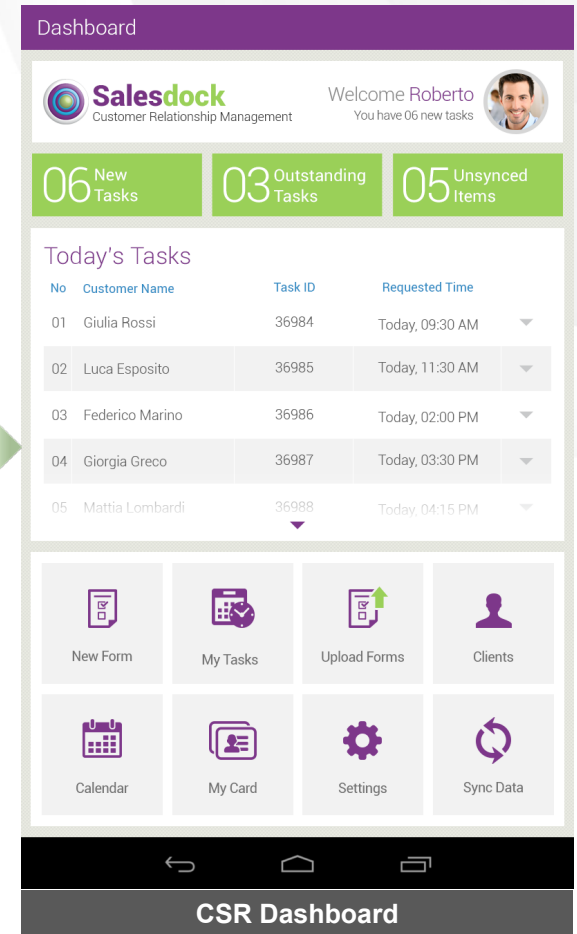
CSR can login to his/her account by providing the credentials



Login screen with Login and Password fields to access the account.



CSR enters his credentials and tap 'Login' button to access his/her account



A CSR Dashboard with quick access menu for convenient and efficient task management.

CSR Dashboard

Detail over view of CSR dashboard with convenient and user friendly options

The screenshot shows the Salesdock CSR Dashboard mobile app interface. At the top, there is a purple header with the word "Dashboard". Below this, the Salesdock logo is displayed on the left, and a welcome message "Welcome Roberto" with a profile picture and "You have 06 new tasks" is on the right. A green bar below the header shows three statistics: "06 New Tasks", "03 Outstanding Tasks", and "05 Unsynced Items". The main section is titled "Today's Tasks" and contains a table with five rows of task information. At the bottom, there is a grid of eight icons for navigation: New Form, My Tasks, Upload Forms, Clients, Calendar, My Card, Settings, and Sync Data. The app is running on an Android device, as indicated by the navigation bar at the bottom.

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

CSR Dashboard is a purposely designed, user friendly and efficient access system for easy management of assigned tasks.

Dashboard allows individuals to view their tasks at a glance and giving them clear overview of their performance. It strongly elaborates newly assigned tasks, Outstanding tasks and un-synced forms, allowing users to improve their performance.

It performs automatic sync with server, uploading finished forms from the device and downloading daily list.

Individuals can conveniently access all the required forms and information through highly efficient and user friendly menu which allows them to create 'New Form', view assigned tasks through 'My Tasks', upload completed forms, view client list and detailed 'Customer Cards', assign and manage task through 'Calendar'.

CSR Dashboard- New form(Customer Details)

CSR can quickly start registration process with user friendly screens and options to choose from.

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

CSR Dashboard

CSR can quickly start the registration process by tapping on the 'New Form'

Customer Registration Form

Application Form for the delivery and activation of the SIM card and service Ringo

1 Registration Form 2 Customer Picture 3 ID Pictures 4 Customer Signatures 5 SIM Allocation 6 Upload Data

ID Dttdocumento

Tipo N. Scadenza

Informazioni Personali

Nome Cognome

Sesso Nato/a li

Cancel Save & Proceed

Step 1: Customer Registration Form

Customer registration from with step by step approach allowing convenient registration in a paper free environment.

Customer Registration Form

Application Form for the delivery and activation of the SIM card and service Ringo

1 Registration Form 2 Customer Picture 3 ID Pictures 4 Customer Signatures 5 SIM Allocation 6 Upload Data

ID Dttdocumento

Tipo N. Scadenza

Informazioni Personali

Nome Cognome

Sesso Nato/a li

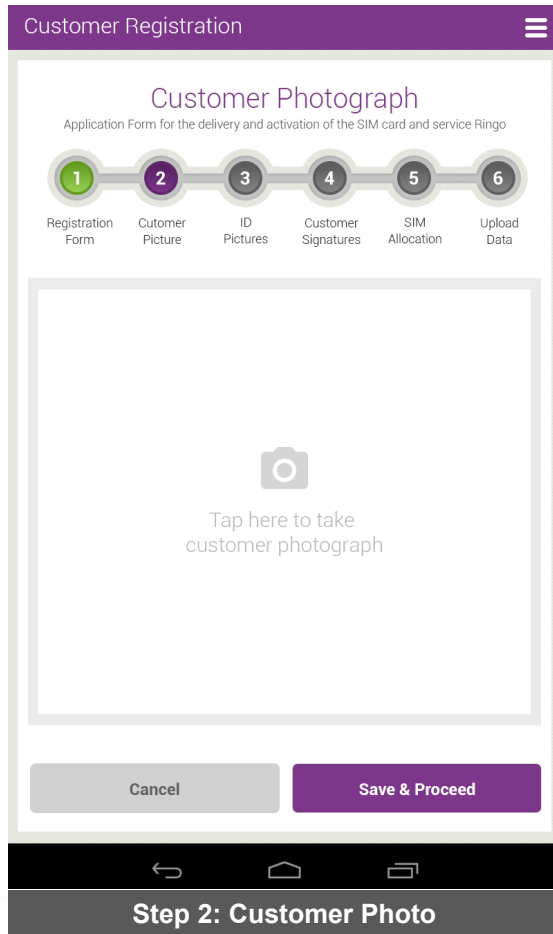
Cancel Save & Proceed

Customer Registration Form - Filled

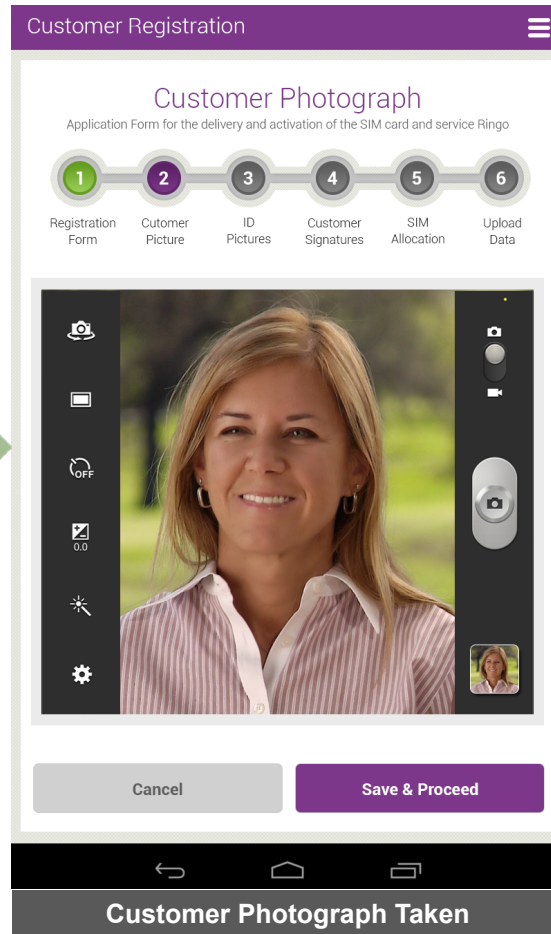
CSR starts the process by getting ID, Personal and Contact information from the client.

CSR Dashboard- New form(Customer Photograph)

Customer photograph taken for official use. Application will not move to next step unless photo taken.



In step two, CSR is required to get the customer photograph for registration purpose



CSR takes photo of the client, saves it to the device and move to the next step. CSR can take multiple shoots to choose the best photo.

CSR Dashboard- New form(Customer ID Photographs)

Two photographs of customer's ID taken from front and back. Application will not allow to move to next step unless photographs are taken.

Customer Registration

Customer ID Pictures

Application Form for the delivery and activation of the SIM card and service Ringo

1 2 3 4 5 6

Registration Form Customer Picture ID Pictures Customer Signatures SIM Allocation Upload Data

Tap here to take customer official ID pictures

Picture 1 Picture 2

Cancel Save & Proceed

Step 3: Official ID Photos capture

CSR is required to take two photographs, i.e. Front and Back. Application will not be able to move to next step unless both photographs are taken

Customer Registration

Customer ID Pictures

Application Form for the delivery and activation of the SIM card and service Ringo

1 2 3 4 5 6

Registration Form Customer Picture ID Pictures Customer Signatures SIM Allocation Upload Data

Picture 1 Picture 2

Cancel Save & Proceed

Official ID Photo – Front View

Front view photograph of customer's ID taken. Attachment slot shows saved photograph.

Customer Registration

Customer ID Pictures

Application Form for the delivery and activation of the SIM card and service Ringo

1 2 3 4 5 6

Registration Form Customer Picture ID Pictures Customer Signatures SIM Allocation Upload Data

Picture 1 Picture 2

Cancel Save & Proceed

Official ID Photo – Back View

Back view photograph of customer's ID taken. Attachment slot shows saved photograph.

CSR Dashboard- New form(Terms and Signatures)

Company privacy policy and terms of SIM card use under the government laws. Customer signatures acquired for further process.

Customer Registration

Customer Signatures

Application Form for the delivery and activation of the SIM card and service Ringo

1 2 3 4 5 6

Registration Form Cutomer Picture ID Pictures Customer Signatures SIM Allocation Upload Data

ADESIONE ALLE CONDIZIONI DI FORNITURA DEL SERVIZIO MOBILE DI RINGO MOBILE S.P.A.

Il sottoscritto, come sopra meglio identificato, avvalendosi delle disposizioni di cui agli artt. 46 e 47 del D.P.R. del 445/2000 e consapevole delle sanzioni penali di cui all'art. 76 del medesimo D.P.R. il quale prevede che il rilascio di dichiarazioni mendaci, la formazione o l'uso di atti falsi sono puniti ai sensi del codice penale e delle leggi speciali in materia, dichiara che tutti i dati contenuti nel presente modulo sono veritieri. Il sottoscritto dichiara altresì di aver preso completa visione e di accettare: 1) il Piano tariffario e le clausole previste nel presente Modulo; 2) le Condizioni generali di contratto di fornitura del Servizio Mobile e condizioni d'uso della SIM unitamente ai regolamenti, alle normative, alle discipline contrattuali in essa richiamate.

Il sottoscritto, come sopra meglio identificato, dopo attenta lettura ed esame, approva specificamente, ai sensi degli artt. 1341 e 1342 cod. civ. :
-le disposizioni di cui all' art. 5.3 e 5.4 (Limitazioni alla fornitura del Servizio Mobile Responsabilità di Ringo), all'art. 7.1 (Disattivazione della Carta SIM), all'art. 10.2 (Uso personale della Carta SIM e codici di sicurezza), all' art. 11.3, 11.4 e 11.5 (Comportamenti del Cliente non autorizzati), all'art. 15 (Continuità nella fornitura del Servizio Mobile) delle Condizioni generali di contratto di fornitura del Servizio Mobile e condizioni d'uso della Carta SIM.

MANIFESTAZIONE DEL CONSENSO AL TRATTAMENTO DEI DATI PERSONALI – D. LGS. N. 196/2003

Tap here to receive customer signatures

Cancel Save & Proceed

Step 4: Regulations and Signatures

Terms and conditions for the use of the SIM under government laws will be displayed. Customer signature are will expand when tapped.

Customer Registration

Customer Signatures

Application Form for the delivery and activation of the SIM card and service Ringo

1 2 3 4 5 6

Registration Form Cutomer Picture ID Pictures Customer Signatures SIM Allocation Upload Data

Cancel Save & Proceed

Customer Signature Area

Customer signature area expands to maximum when tapped to allow customer to sign the agreement with ease.

Customer Registration

Customer Signatures

Application Form for the delivery and activation of the SIM card and service Ringo

1 2 3 4 5 6

Registration Form Cutomer Picture ID Pictures Customer Signatures SIM Allocation Upload Data

Cancel Save & Proceed

Customer Signature Acquired

Customer signatures acquired and saved for further process.

CSR Dashboard- New form(Barcode scan and Allocation)

SIM card barcode is scanned to obtain IMSI. Customer is allocated SIM for activation.

Customer Registration

SIM Allocation & Delivery

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Scan SIM bar code & assign IMSI

Cancel Save & Proceed

Step 5: SIM Barcode Scan & Allocation

CSR is required to scan the barcode printed on the SIM card to obtain IMSI and other code information.


Customer Registration

SIM Allocation & Delivery

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

470010181566423



Cancel Save & Proceed

SIM Barcode scanned & IMSI acquired

SIM barcode is scanned successfully and IMSI acquired for finalization of form. SIM will be handed over to customer.

CSR Dashboard- New form(Customer Card)

Customer Card generated automatically with complete SIM and Customer information. CSR can save on the device or upload directly to the server for approval.

Customer Registration

Customer Card

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

SIM Information

IMSI	470010181566423		
MCC	470	Italy	
MNC	01	RingoMobile	
MSIN	0181566423		

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name		Last Name	
Giulia		Rossi	
Sesso	Nato/a	li	
F	12/07/1971	12/07/1971	
Comune di nascita		Prov.	

Upload On Server **Save On Device**

Step 6: Customer Card and upload

Customer card generated with complete SIM and customer information.

Customer Registration

Customer Card

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Paese	Codice Fiscale
Italy	X12T4857T
Partita Iva	
547T88XP	

Dettagli di contatto

Indirizzo di residenza		
Piazza Michelangelo Buonarroti, 29 Milano, Italy		
CAP	Comune	Prov
20100	il Comune di Milano	Provincia di Milano
Telefono mobile		Indirizzo e-mail
+39 02 7708		g.rossi@gmail.com

Allegati

587487.png 587487.png 587487.png

Upload On Server **Save On Device**

Customer Card Review

CSR reviews complete customer card. If satisfied, can upload Customer Card to directly to server or save on the device.

Customer Registration

Customer Card

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Paese	Codice Fiscale
Italy	X12T4857T
Partita Iva	
547T88XP	

Success!

Your form has been successfully saved on the device.

OK

Upload On Server **Save On Device**

Customer Card Saved Successfully

Customer card is saved successfully on the device. Every saved card will be uploaded on the server for approval.

Full view – Customer Registration Form & Customer Card

Full view of Customer Registration Form with all fields and sections. Full Customer Card with complete information and attachments.

Customer Registration

Customer Registration Form

Application Form for the delivery and activation of the SIM card and service Ringo

1 Registration Form 2 Customer Picture 3 ID Pictures 4 Customer Signatures 5 SIM Allocation 6 Upload Data

ID Dttocumento

Tipo N. Scadenza

Informazioni Personali

Nome Cognome

Sesso Nato/a li

Comune di nascita Prov.

Paese Codice Fiscale

Partita Iva

Dettagli di contatto

Indirizzo di residenza

CAP Comune

Prov

Telefono mobile Indirizzo e-mail

Cancel Save & Proceed

CSR Dashboard

Customer Registration

Customer Form

Application Form for the delivery and activation of the SIM card and service Ringo

1 Registration Form 2 Customer Picture 3 ID Pictures 4 Customer Signatures 5 SIM Allocation 6 Upload Data

SIM Information

IMSI	470010181566423	
MCC	470	Italy
MNC	01	RingoMobile
MSIN	0181566423	

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name	Last Name	
Giulia	Rossi	
Sesso	Nato/a	li
F	12/07/1971	12/07/1971
Comune di nascita	Prov.	
Milan	Provincia di Milano	
Paese	Codice Fiscale	
Italy	X12T4857T	
Partita Iva		
547T88XP		

Dettagli di contatto

Indirizzo di residenza		
Piazza Michelangelo Buonarroti, 29 Milano, Italy		
CAP	Comune	Prov
20100	il Comune di Milano	Provincia di Milano
Telefono mobile	Indirizzo e-mail	
+39 02 7708	g.rossi@gmail.com	

Allegati

587487.png 587487.png 587487.png

Upload On Server Save On Device

Customer Card

CSR Dashboard- My Tasks

CSR can conveniently access all assigned, over due and future tasks from 'My Tasks'.

Dashboard

Salesdock
Customer Relationship Management

Welcome Roberto
You have 06 new tasks

06 New Tasks | 03 Outstanding Tasks | 05 Unsynced Items

Today's Tasks

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

New Form | My Tasks | Upload Forms | Clients

Calendar | My Card | Settings | Sync Data

CSR Dashboard

CSR can conveniently view all assigned task from 'My Tasks'.

< My Tasks

All Tasks(29) | Today's Tasks(7) | Out Standing(3) | Upcoming(19)

No	Customer Name	Task ID	Requested Time	Details
01	Giulia Rossi	36984	Today, 09:30 AM	
02	Luca Esposito	36985	Today, 11:30 AM	
03	Federico Marino	36986	Today, 02:00 PM	
04	Mattia Lombardi	36987	Today, 03:30 PM	
05	Stefano Ricci	36988	Today, 04:15 PM	
06	Riccardo Gallo	36989	Today, 05:15 PM	
07	Anna De Luca	36990	Tue, 09:00 AM	
08	Sofia Mancini	36991	Tue, 10:15 AM	
09	Mattia Lombardi	36992	Tue, 11:15 AM	
10	Valeria Rizzo	36993	Tue, 12:30 PM	
11	Alessandra Moretti	36994	Tue, 02:00 PM	
12	Daniele Conti	36995	Tue, 03:15 PM	
13	Gabriele Giordano	36996	Tue, 04:15 PM	
14	Simone Greco	36997	Tue, 05:00 PM	

My Tasks

'My Task' allows CSR to view All past and future tasks, Daily assigned tasks, Outstanding tasks and Upcoming task. CSR can add his/her new task if required.

< My Tasks

All Tasks(29) | Today's Tasks(7) | Out Standing(3) | Upcoming(19)

No	Customer Name	Task ID	Requested Time	Details
01	Giulia Rossi	36984	Today, 09:30 AM	
02	Luca Esposito	36985	Today, 11:30 AM	
03	Federico Marino	36986	Today, 02:00 PM	
04	Mattia Lombardi	36987	Today, 03:30 PM	
05	Stefano Ricci	36988	Today, 04:15 PM	
06	Riccardo Gallo	36989	Today, 05:15 PM	
07	Anna De Luca	36990	Tue, 09:00 AM	
08	Sofia Mancini	36991	Tue, 10:15 AM	
09	Mattia Lombardi	36992	Tue, 11:15 AM	
10	Valeria Rizzo	36993	Tue, 12:30 PM	
11	Alessandra Moretti	36994	Tue, 02:00 PM	

Address: Apt 269, Marcel Apartments, Carpi, Italy

Phone: 698587485898 | Mobile: 698587485898

Comments: Returning customer, please oblige.

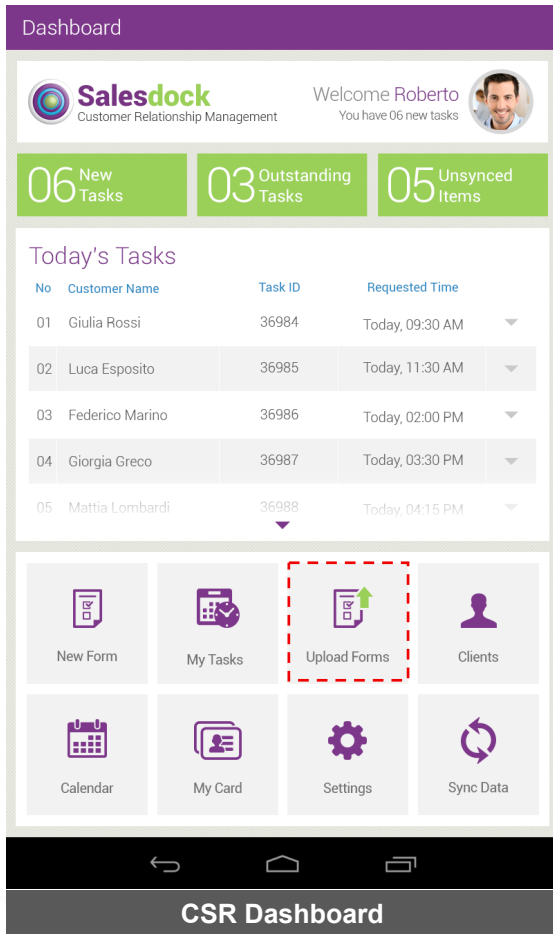
Request Data | Customer Card | New Form

Task View

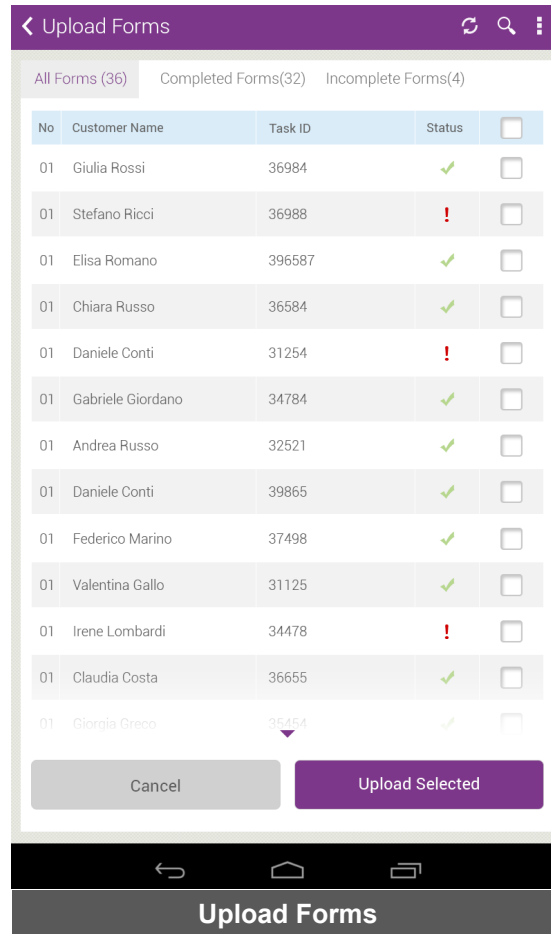
CSR can conveniently view details of assigned task by tapping on the task. Slide windows shows Task ID, Customer Address, Time of meeting, contact details and special instructions. CSR can start the registration process with new from and Customer Card in case of returning customer.

CSR Dashboard- Upload Forms

CSR can upload and view all forms. Only completed forms can upload to server for approval. Incomplete forms are not allowed to upload on server.

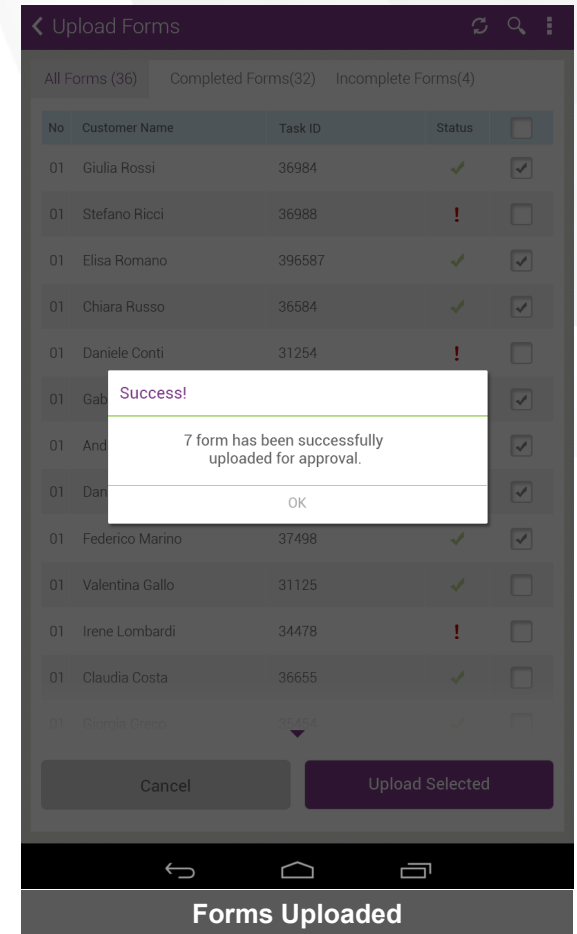


CSR can view all locally saved forms and upload them from 'Upload Forms'.



CSR can conveniently upload locally saved form. Upload Form screen shows Customer Name, Task ID, Status of the task and option to select form.

All incomplete and rejected forms will be marked with red '!' mark.



CSR can select all final forms, by selecting them individually or form Select All option. A success message will be shown if forms are uploaded successfully.

CSR Dashboard- Clients

CSR can view list of all the clients along with Customer Cards.

The dashboard shows the Salesdock logo, a welcome message for Roberto with 06 new tasks, and three task status cards: 06 New Tasks, 03 Outstanding Tasks, and 05 Unsynced Items. Below these are 'Today's Tasks' and a grid of navigation icons including 'Clients' which is highlighted with a red dashed border.

Dashboard

Welcome Roberto
You have 06 new tasks

06 New Tasks | 03 Outstanding Tasks | 05 Unsynced Items

Today's Tasks

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

New Form | My Tasks | Upload Forms | **Clients**

Calendar | My Card | Settings | Sync Data

CSR Dashboard

CSR can view list of all customers from 'Clients' tab.

The 'Clients' screen shows a list of customers with columns for Customer Name, IMSI, and Form ID. The 'Clients' tab is selected, and the list includes names like Giulia Rossi, Sara Ferrari, Luca Esposito, etc.

Clients

All Customers | Corporate Customers | Returning Customers

Customer Name	IMSI	Form ID
Giulia Rossi	158748785985478	36985
Sara Ferrari	187458965875214	36125
Luca Esposito	196325865256574	36474
Alessia Ricci	158555632698587	36888
Aron Williams	188478744896515	36741
Giorgia Greco	102587569845247	36874
Davide Colombo	169663256658474	36998
Riccardo Gallo	187582263635478	36415
Claudia Costa	178789636584525	36213
Valeria Rizzo	147478578587458	36114
Antonio Mancini	169558896541258	36885
Daniele Conti	136362541236547	36254
Mattia Lombardi	158747485693214	36961
Filippo Moretti	178596547841254	36478

Clients

CSR can view list of all clients with their assigned IMSI and ID.

Detailed contact card can be viewed by tapping the particular client.

The 'Customer Card' screen displays details for Customer ID 36985, including a task table, SIM information, document ID, and personal information. At the bottom, there are buttons for 'Cancel', 'New From Data', and 'Send Card'.

Customer ID: 36985

Task ID	Assigned to	Uploaded on	Approved on
36985	Roberta Bruno	10/09/2014	10/09/2014

587487.png | 587487.png | 587487.png

SIM Information

IMSI	470010181566423	
MCC	470	Italy
MNC	01	Ringo Mobile
MSIN	0181566423	

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name		Last Name	
Giulia		Rossi	
Sesso	Nato/a		li
F	12/07/1971	12/07/1971	
Comune di nascita		Prov.	
Milan		Provincia di Milano	
Paese		Codice Fiscale	

Cancel | **New From Data** | Send Card

Customer Card

CSR can view detailed customer card with attachments. A new registration can be done with the available data by just scanning the SIM barcode. New form will be saved for the same customer with unique ID. Customer Card can be sent to other CSR's conveniently.

CSR Dashboard- Calendar

CSR can view and schedule his calendar with multiple tasks.

The dashboard features a purple header with the title 'Dashboard'. Below it, the Salesdock logo and 'Customer Relationship Management' are displayed, along with a welcome message for Roberto and a notification of 06 new tasks. Three green boxes show statistics: 06 New Tasks, 03 Outstanding Tasks, and 05 Unsynced Items. A 'Today's Tasks' section lists five tasks with columns for No, Customer Name, Task ID, and Requested Time. At the bottom, a grid of icons includes 'New Form', 'My Tasks', 'Upload Forms', 'Clients', 'Calendar' (highlighted with a red dashed border), 'My Card', 'Settings', and 'Sync Data'.

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

CSR Dashboard

CSR can view and manage his/her tasks by maintaining a scheduler.

The calendar screen has a purple header with a back arrow, the title 'Calendar', and navigation icons. It shows a monthly view for October 2014 with a grid of dates. A 'Task List' at the bottom shows three tasks: Giulia Rossi (09:30 AM), Luca Esposito (11:30 AM), and Federico Marino (02:00 PM), all with high importance. A bottom navigation bar shows the current month 'Oct'.

Calendar

CSR can view previous, current and upcoming tasks from Calendar. By tapping the date on grid or '+', a new task can be assigned which will replicate in Administrator's Calendar as will.

The 'Add Tasks' screen has a purple header with a back arrow, the title 'Add Tasks', and navigation icons. It contains several form fields: 'Assign to' (Me), 'Task ID' (36989), 'Date Assigned' (22/10/2014), 'Date Due' (22/10/2014), 'Meeting Time', 'Priority', 'Customer type', 'Reminder' (Set Reminder), 'Customer Name', 'Customer Location', 'Customer Address', 'Phone', 'Mobile', 'Comments', and 'Attach Customer Card'. At the bottom are 'Cancel', 'Save & Add New', and 'Save & Exit' buttons.

Add Task

CSR can add a new task conveniently. A task screen with multiple options allows CSR to schedule all future tasks.

For every task created, a unique ID will be assigned and task will be added to CSR account automatically.

CSR Dashboard- My Card

CSR can show electronic visiting card to customers

The screenshot shows the Salesdock CSR Dashboard for Roberto Marino. At the top, it says "Welcome Roberto" and "You have 06 new tasks". Below this are three green boxes: "06 New Tasks", "03 Outstanding Tasks", and "05 Unsynced Items". A section titled "Today's Tasks" contains a table with 5 rows of task information. At the bottom, there is a grid of icons for "New Form", "My Tasks", "Upload Forms", "Clients", "Calendar", "My Card", "Settings", and "Sync Data". The "My Card" icon is highlighted with a red dashed border.

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

CSR Dashboard

CSR can show electronic card to customers.

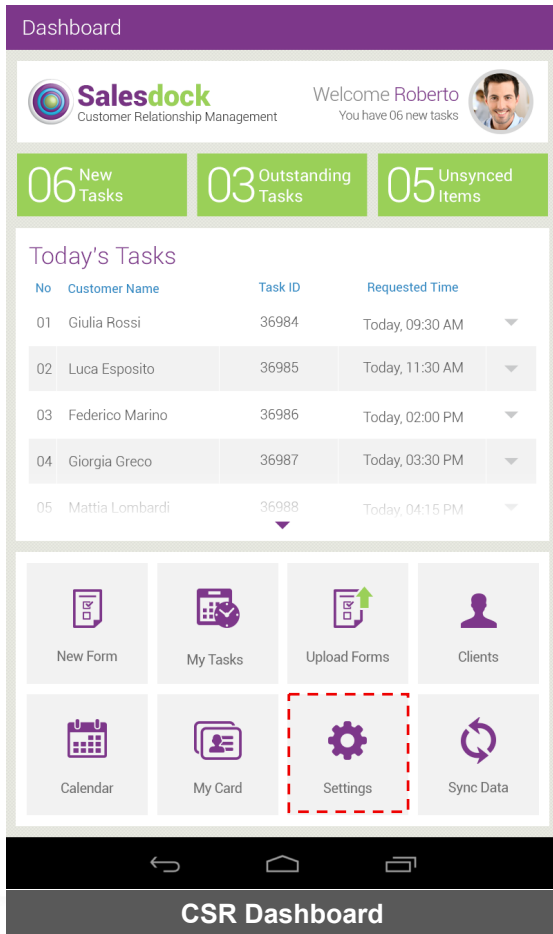
The screenshot shows the Salesdock CSR Dashboard for Abelia. A white overlay card is displayed in the center, featuring the "ringo MOBILE" logo at the top, a photo of Roberto Marino, and the text: "Roberto Marino", "Senior Customer Sale Representative", and "Employee ID: 3194". The background dashboard is dimmed, showing "Welcome Abelia" and "You have 06 new tasks".

Electronic Visiting Card

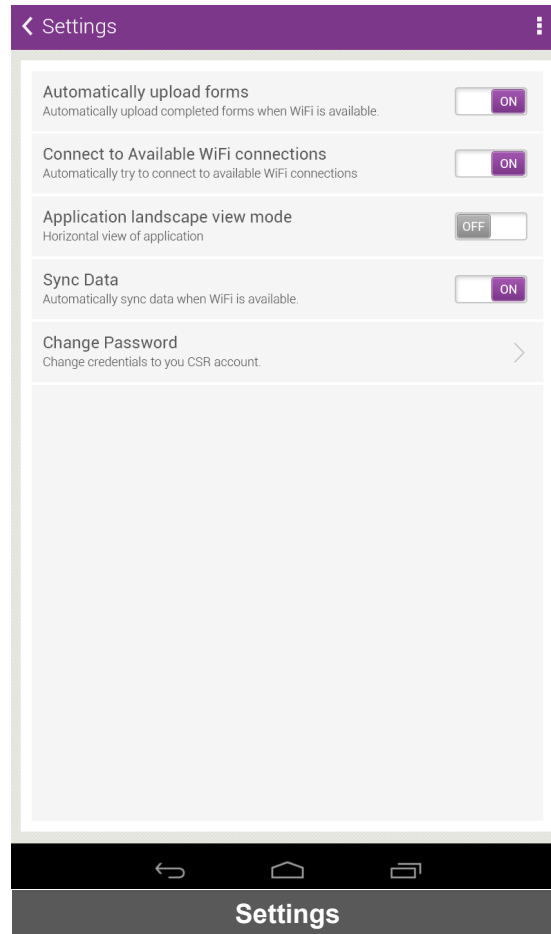
CSR can create electronic visiting card within application by providing his/her picture, Name, Designation and Employee ID.

CSR Dashboard- Settings

can be adjusted for the convenience of the user.

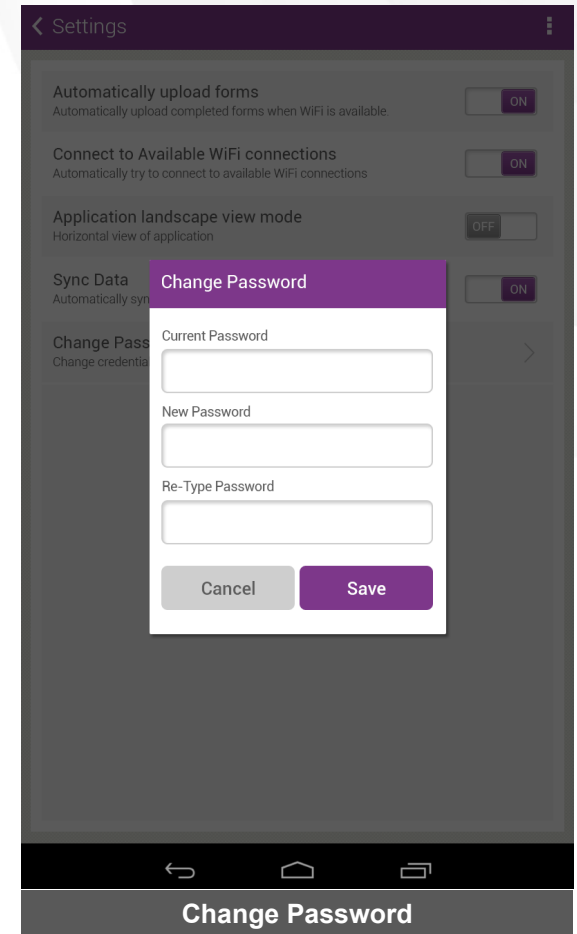


CSR will be allowed to manage application as per his needs and requirements



Setting screen will allow CSR's to modify the application controls as per their requirements.

All setting options will be finalized based on the application flow.



Account password can be changed from 'Settings'.

CSR Dashboard- Sync

Application performs auto sync to download and upload data. User can choose between manual and auto-sync from 'Settings'.

Dashboard

Salesdock
Customer Relationship Management

Welcome Roberto
You have 06 new tasks

06 New Tasks 03 Outstanding Tasks 05 Unsynced Items

Today's Tasks

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

New Form My Tasks Upload Forms Clients

Calendar My Card Settings Sync Data

← Home App Store

CSR Dashboard

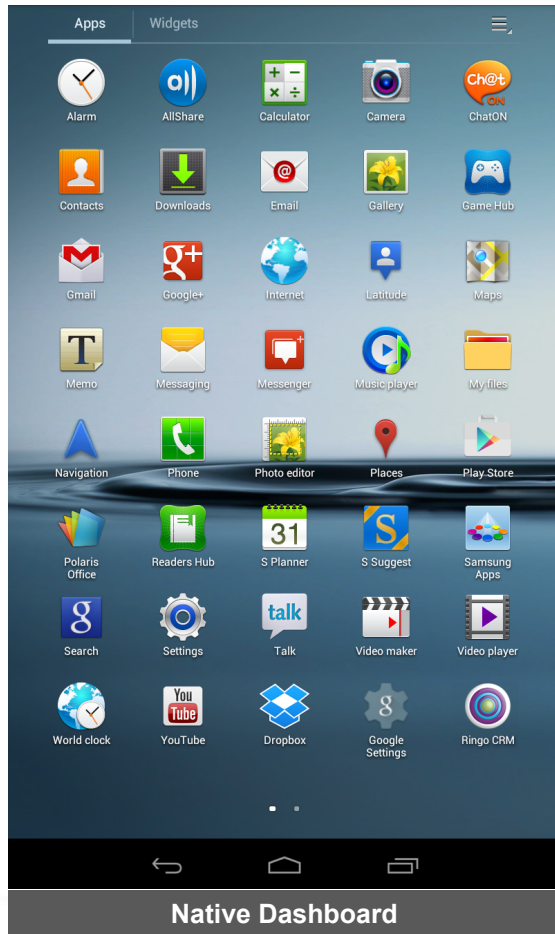
User can manually sync data from and to server when ever required. Application will perform auto sync when ever internet connection is available.



Administrator / Manager Module

Application Launch

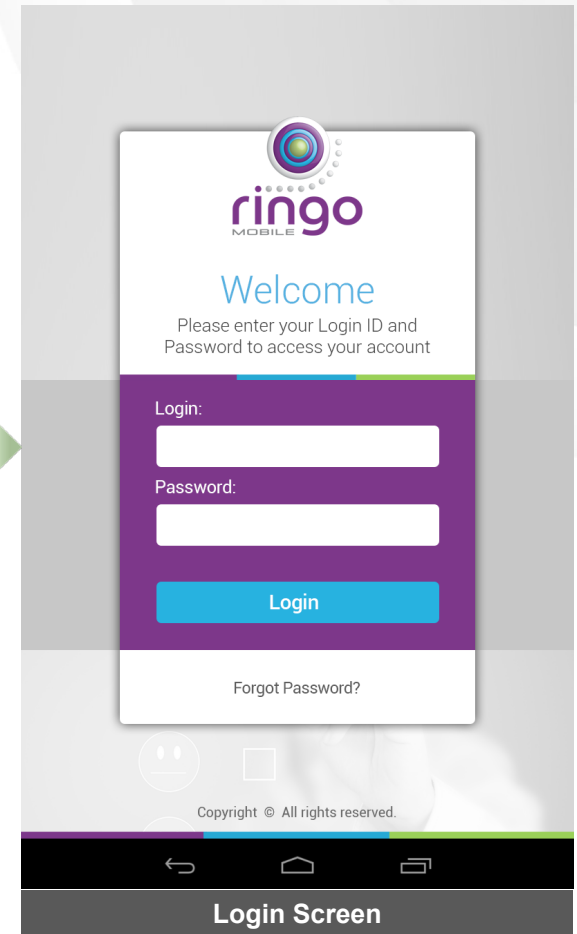
Both CSR and Administrator can install and access the application by clicking the application icon on the Native dashboard of Android tablet.



Application installed on Android tablet. CSR and Administrator can access by tapping the icon when ever needed.



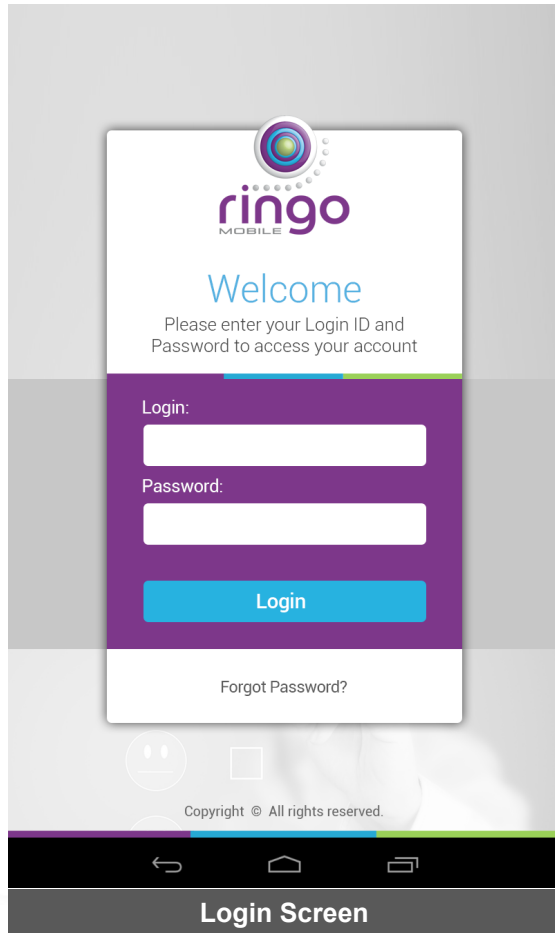
Application splash screen appears showing the application name and RingoMobile logo.



User is taken to 'Login' screen so he/she can login with the pre defined credentials. User can request a new password if applicable. An automated email will be sent to user with credentials

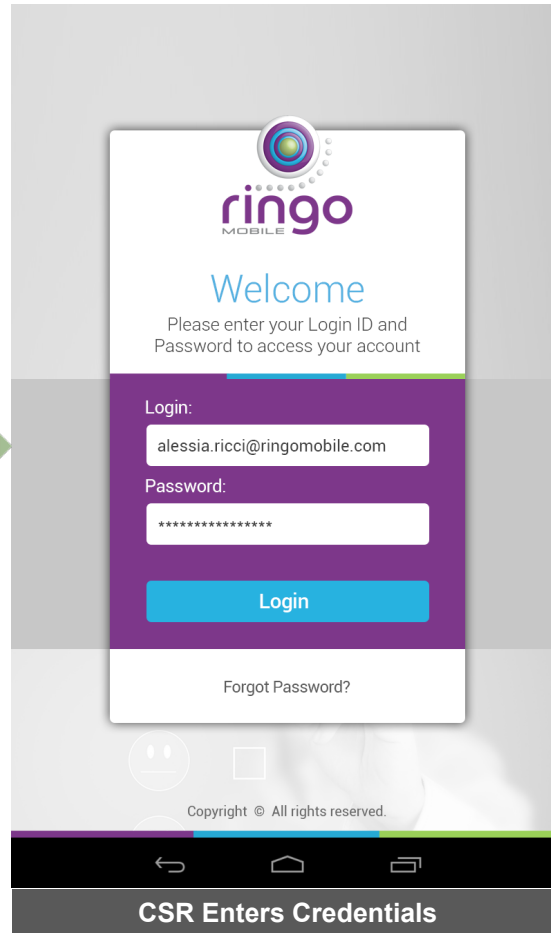
Admin Login

Both CSR and Administrator can install and access the application by clicking the application icon on the Native dashboard of Android tablet.



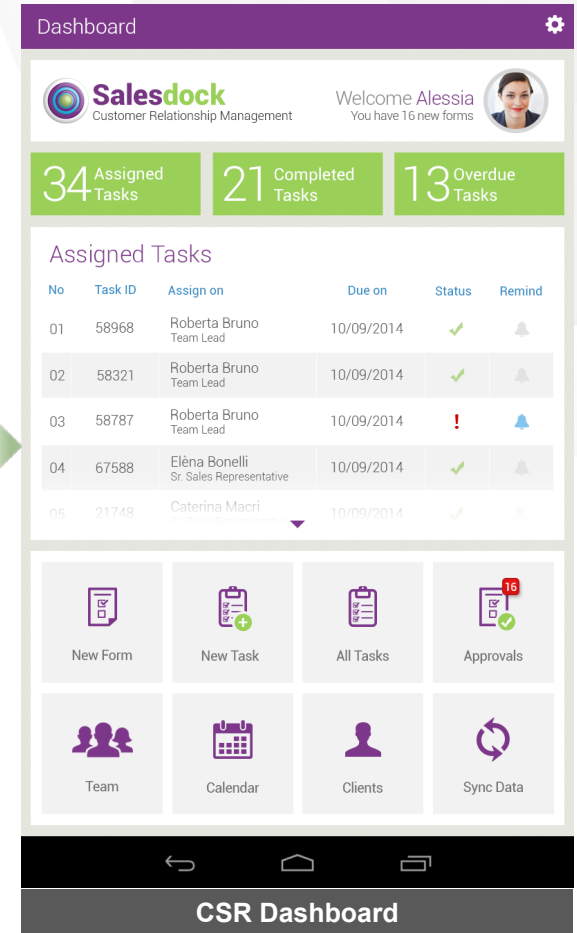
Login Screen

Login screen with Login and Password fields to access the account.



CSR Enters Credentials

CSR enters his credentials and tap 'Login' button to access his account



CSR Dashboard

CSR view his user friendly dashboard with quick access to all the required links to make his/her tasks enjoyable yet productive to utmost level.

Admin Dashboard

Download from App Store and user registers his/her mobile number with RingMi. User receives 4-digit PIN via SMS required for registration.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks

21 Completed Tasks

13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri Sr. Sales Representative	10/09/2014	✓	🔔

New Form

New Task

All Tasks

Approvals

Team

Calendar

Clients

Sync Data

Dashboard shows application logo and user access account. User can access My Account by tapping his/her picture.

Dashboard provides quick overview of all Assigned, completed and Overdue tasks.

Dashboard shows detail table of all assigned tasks with Task ID, Assigned to team member, Due on, Status of task and option to send a reminder email at single click.

Dashboard allows administrator to create 'New Form', create 'New Task', view 'All Tasks' assigned to team, view of all forms received for 'Approval', Detailed view of the team and details of individual team member, Calendar to create and manage new task efficiently. 'Client' tab to view client list and Customer Card and 'Sync' to upload and download data.

Admin Dashboard- New form(Customer Details)

CSR can quickly start registration process with user friendly screens and options to choose from.

Dashboard

Salesdock
Customer Relationship Management

Welcome Roberto
You have 06 new tasks

06 New Tasks | 03 Outstanding Tasks | 05 Unsynced Items

Today's Tasks

No	Customer Name	Task ID	Requested Time
01	Giulia Rossi	36984	Today, 09:30 AM
02	Luca Esposito	36985	Today, 11:30 AM
03	Federico Marino	36986	Today, 02:00 PM
04	Giorgia Greco	36987	Today, 03:30 PM
05	Mattia Lombardi	36988	Today, 04:15 PM

New Form | My Tasks | Upload Forms | Clients

Calendar | My Card | Settings | Sync Data

CSR Dashboard

CSR can quickly start the registration process by tapping on the 'New Form'

Customer Registration

Customer Registration Form

Application Form for the delivery and activation of the SIM card and service Ringo

1 Registration Form | 2 Customer Picture | 3 ID Pictures | 4 Customer Signatures | 5 SIM Allocation | 6 Upload Data

ID Dttdocumento

Tipo | N. | Scadenza

Informazioni Personali

Nome | Cognome

Sesso | Nato/a | li

Cancel | Save & Proceed

Step 1: Customer Registration Form

Customer registration from with step by step approach allowing convenient registration in a paper free environment.

Customer Registration

Customer Registration Form

Application Form for the delivery and activation of the SIM card and service Ringo

1 Registration Form | 2 Customer Picture | 3 ID Pictures | 4 Customer Signatures | 5 SIM Allocation | 6 Upload Data

ID Dttdocumento

Tipo | N. | Scadenza

Informazioni Personali

Nome | Cognome

Sesso | Nato/a | li

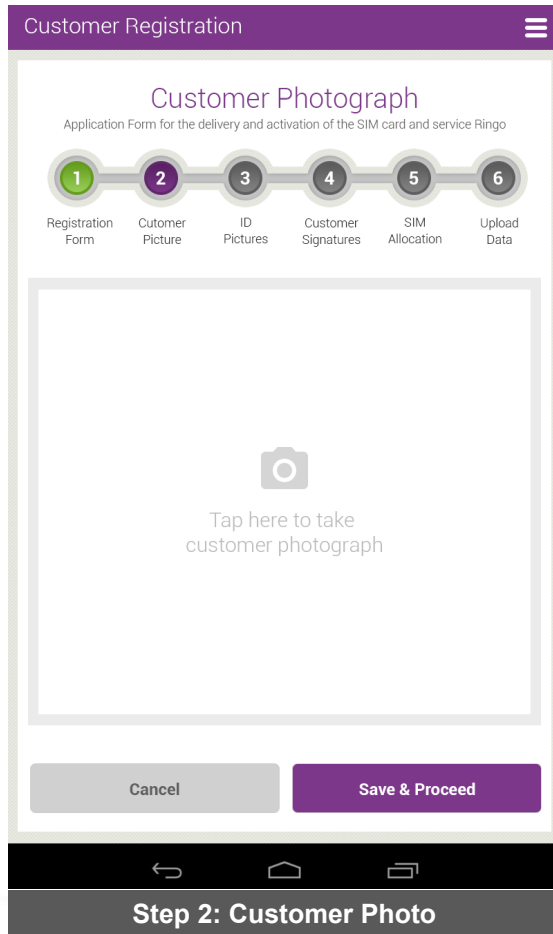
Cancel | Save & Proceed

Customer Registration Form - Filled

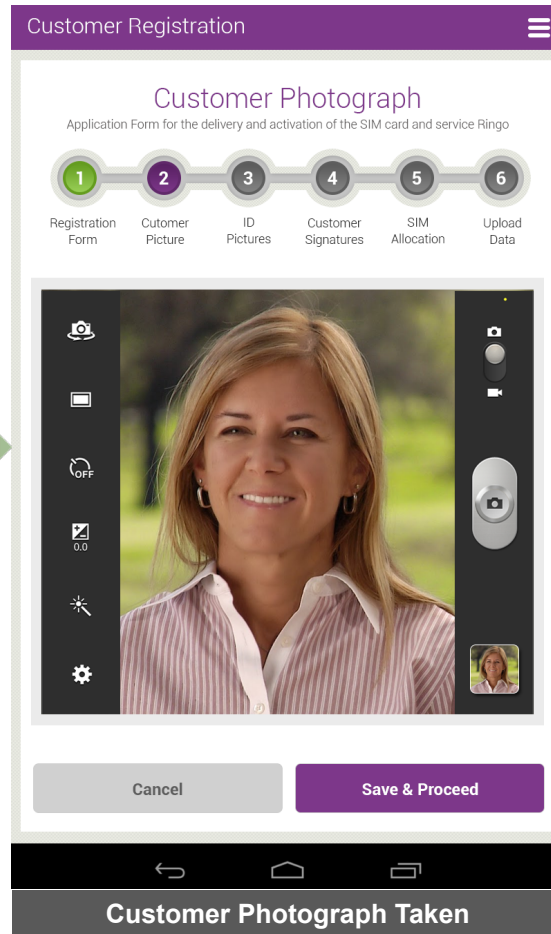
CSR starts the process by getting ID, Personal and Contact information from the client.

Admin Dashboard- New form(Customer Photograph)

Customer photograph taken for official use. Application will not move to next step unless photo taken.



In step two, CSR is required to get the customer photograph for registration purpose



CSR takes photo of the client, saves it to the device and move to the next step. CSR can take multiple shoots to choose the best photo.

Admin Dashboard- New form(Customer ID Photographs)

Two photographs of customer's ID taken from front and back. Application will not allow to move to next step unless photographs are taken.

Customer Registration

Customer ID Pictures

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Tap here to take customer official ID pictures

Picture 1 Picture 2

Cancel Save & Proceed

Step 3: Official ID Photos capture

CSR is required to take two photographs, i.e. Front and Back. Application will not be able to move to next step unless both photographs are taken

Customer Registration

Customer ID Pictures

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Picture 1 Picture 2

Cancel Save & Proceed

Official ID Photo – Front View

Front view photograph of customer's ID taken. Attachment slot shows saved photograph.

Customer Registration

Customer ID Pictures

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Picture 1 Picture 2

Cancel Save & Proceed

Official ID Photo – Back View

Back view photograph of customer's ID taken. Attachment slot shows saved photograph.

Admin Dashboard- New form(Terms and Signatures)

Company privacy policy and terms of SIM card use under the government laws. Customer signatures acquired for further process.

The image displays three sequential mobile app screens for 'Customer Registration' under the heading 'Customer Signatures'. Each screen has a purple header with a menu icon and a progress bar with six steps: 1. Registration Form, 2. Customer Picture, 3. ID Pictures, 4. Customer Signatures, 5. SIM Allocation, and 6. Upload Data. Step 4 is highlighted in purple on all screens.

- Screen 1 (Step 4: Regulations and Signatures):** Shows a text area with legal terms and conditions in Italian. Below the text is a button that says 'Tap here to receive customer signatures'. At the bottom are 'Cancel' and 'Save & Proceed' buttons.
- Screen 2 (Customer Signature Area):** The text area is expanded to a larger white box, indicating that the signature area is now active.
- Screen 3 (Customer Signature Acquired):** The signature area now contains a handwritten signature in black ink. The 'Save & Proceed' button is highlighted in purple, indicating the signature has been saved.

Terms and conditions for the use of the SIM under government laws will be displayed. Customer signature are will expand when tapped.

Customer signature are expands to maximum when tapped to allow customer to sign the agreement with ease.

Customer signatures acquired and saved for further process.

Admin Dashboard- New form(Barcode scan and Allocation)

SIM card barcode is scanned to obtain IMSI. Customer is allocated SIM for activation.

Customer Registration

SIM Allocation & Delivery

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Scan SIM bar code & assign IMSI

Cancel Save & Proceed

Step 5: SIM Barcode Scan & Allocation

CSR is required to scan the barcode printed on the SIM card to obtain IMSI and other code information.

Customer Registration

SIM Allocation & Delivery

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

470010181566423

Cancel Save & Proceed

SIM Barcode scanned & IMSI acquired

SIM barcode is scanned successfully and IMSI acquired for finalization of form. SIM will be handed over to customer.

Admin Dashboard- New form(Customer Card)

Customer Card generated automatically with complete SIM and Customer information. CSR can save on the device or upload directly to the server for approval.

Customer Registration

Customer Card

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

SIM Information

IMSI	470010181566423		
MCC	470	Italy	
MNC	01	RingoMobile	
MSIN	0181566423		

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name		Last Name	
Giulia		Rossi	
Sesso	Nato/a	li	
F	12/07/1971	12/07/1971	
Comune di nascita		Prov.	

Upload On Server **Save On Device**

Step 6: Customer Card and upload

Customer card generated with complete SIM and customer information.

Customer Registration

Customer Card

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Paese	Codice Fiscale
Italy	X12T4857T
Partita Iva	
547T88XP	

Dettagli di contatto

Indirizzo di residenza		
Piazza Michelangelo Buonarroti, 29 Milano, Italy		
CAP	Comune	Prov
20100	il Comune di Milano	Provincia di Milano
Telefono mobile		Indirizzo e-mail
+39 02 7708		g.rossi@gmail.com

Allegati

587487.png 587487.png 587487.png

Upload On Server **Save On Device**

Customer Card Review

Administrator reviews complete customer card. If satisfied, can upload Customer Card to directly to server or save on the device.

Customer Registration

Customer Card

Application Form for the delivery and activation of the SIM card and service Ringo

- 1 Registration Form
- 2 Customer Picture
- 3 ID Pictures
- 4 Customer Signatures
- 5 SIM Allocation
- 6 Upload Data

Paese	Codice Fiscale
Italy	X12T4857T
Partita Iva	
547T88XP	

Success!

Your form has been successfully saved on the device.

OK

Upload On Server **Save On Device**

Customer Card Saved Successfully

Customer card is saved successfully on the device. Every saved card will be uploaded on the server for approval.

Admin Dashboard- New Task

Administrator can assign new tasks to his/her team members with unique ID to track record.

The Admin Dashboard features a purple header with the Salesdock logo and user information for Alessia. It displays three task status cards: 34 Assigned Tasks, 21 Completed Tasks, and 13 Overdue Tasks. Below these is a table of assigned tasks with columns for No, Task ID, Assign on, Due on, Status, and Remind. The 'New Task' icon is highlighted with a red dashed box. At the bottom, there are navigation icons for Team, Calendar, Clients, and Sync Data.

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

Admin Dashboard

Administrator can conveniently assign new task to his/her team from Dashboard.

The 'Add Tasks' form is shown with a purple header. It contains several input fields: Assign to (dropdown), Task ID, Date Assigned, Date Due, Meeting Time, Priority, Customer type, Reminder (Set Reminder button), Customer Name, Customer Location, Customer Address, Phone, Mobile, Comments, and Attach Customer Card. The 'New Task' icon from the dashboard is shown as a red dashed box around the 'Add Task' icon in this form.

Add Task

Administrator can choose to assign task to a particular CSR. Administrator will fill in the form and each assigned task will be identified with unique incremental task ID for CSR to keep the track record.

The 'Add Tasks' form is shown with the following fields filled out: Assign to: Roberta Bruno; Task ID: 58963; Date Assigned: 12/10/2014; Date Due: 12/10/2014; Meeting Time: 12:15 PM; Priority: High; Customer type: Corporate; Reminder: Set Reminder; Customer Name: Laura Conti; Customer Location: Milan; Customer Address: Via San Carloforo, 9 • 20121 Milan, Italy; Phone: +39 346 384 7622; Mobile: +39 444 858 7874. The 'Save & Add New' button is highlighted.

Task Added for CSR

Task assigned to CSR with unique ID. This task will reflect in CSR's task list automatically with the due date.

Admin Dashboard- New Task

Administrator can assign new tasks to his/her team members with unique ID to track record.

Add Tasks

Assign to: Select team member (dropdown with list: Roberta Bruno, Silvia Accurso, Elèna Bonelli, Roberto Mercanti, Alessio Proetto, Luciano Mossillo, Irene Della Valle, David Bosco, Caterina Macri, Alex Calzavara)

Task ID: 58963

Meeting Time: 12:15 PM

Reminder: Set Reminder

Location: (dropdown)

Phone: +39 346 384 7622 | +39 444 858 7874

Comments: (text area)

Attach Customer Card: (text area with paperclip icon)

Buttons: Cancel, Save & Add New, Save & Exit

Add Task – Team List Dropdown

Administrator can view all the members of his/her team and conveniently assign task.

Add Tasks

Assign to: Roberta Bruno

Task ID: 58963

Date Assigned: 12/10/2014 | Date Due: 12/10/2014 | Meeting Time: 12:15 PM

Priority: High | Customer type: Corporate | Reminder: Set Reminder

Customer Name: Laura Conti | Customer Location: Milan

Customer Address: Via San Carpoforo, 9 • 20121 Milan, Italy

Phone: +39 346 384 7622 | Mobile: +39 444 858 7874

Comments: (text area)

Attach Customer Card: (text area with paperclip icon)

Buttons: Cancel, Save & Add New, Save & Exit

Attach Customer card

Administrator can conveniently add a Customer Card with task, for a returning customer.

Attach Customer Card

Filters: All Customers, Corporate Customers, Returning Customers

Customer Name	IMSI	Form ID	
Giulia Rossi	158748785985478	36985	<input type="checkbox"/>
Sara Ferrari	187458965875214	36125	<input type="checkbox"/>
Luca Esposito	196325865256574	36474	<input type="checkbox"/>
Alessia Ricci	158555632698587	36888	<input type="checkbox"/>
Aron Williams	188478744896515	36741	<input type="checkbox"/>
Giorgia Greco	102587569845247	36874	<input type="checkbox"/>
Davide Colombo	169663256658474	36998	<input type="checkbox"/>
Riccardo Gallo	187582263635478	36415	<input type="checkbox"/>
Claudia Costa	178789636584525	36213	<input type="checkbox"/>
Valeria Rizzo	147478578587458	36114	<input type="checkbox"/>
Antonio Mancini	169558896541258	36885	<input type="checkbox"/>
Daniele Conti	136362541236547	36254	<input type="checkbox"/>
Mattia Lombardi	158747485693214	36961	<input type="checkbox"/>

Buttons: Cancel, Attach Selected

Client List

Administrator can conveniently browse through 'Clients' and attach a Customer Card with the task.

Admin Dashboard- All Tasks

List of all tasks assigned to team with over view of completed, current, overdue and all tasks.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks | 21 Completed Tasks | 13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

New Form | New Task | All Tasks | Approvals

Team | Calendar | Clients | Sync Data

Administrator Dashboard

Administrator can conveniently view list of all task assigned to team members from 'All Tasks'

< Assigned Tasks

AllTasks (136) | Today Tasks(46) | Completed Tasks(32) | Overdue Tasks(4)

No	Task ID	Assigned to	Due on	Status	🔔
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri Sr. Sales Representative	10/09/2014	✓	🔔
06	30114	Vincenzo Caristo Team Lead	09/09/2014	✓	🔔
07	30555	Vincenzo Caristo Team Lead	09/09/2014	✓	🔔
08	21321	Caterina Macri Sr. Sales Representative	09/09/2014	✓	🔔
09	71456	Elisabetta Dinella Sales Representative	09/09/2014	✓	🔔
10	19888	Silvia Accurso Team Lead	09/09/2014	!	🔔
11	80215	Alessio Proetto Sales Representative	09/09/2014	✓	🔔
12	77358	Luciano Mossillo Team Lead	08/09/2014	✓	🔔
13	96411	Irene Della Valle Sales Representative	08/09/2014	✓	🔔
14	19901	Silvia Accurso Team Lead	08/09/2014	!	🔔

All Tasks

Complete list of assigned tasks is available for the view. Administrator can view daily task, completed tasks and over due tasks independently and can send a automated reminder email by clicking the 'Reminder' icon next to over due task.

< Task ID: 58321

Task ID	Assigned to	Due on	Status	🔔
58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔

Date Assigned: 12/10/2014 | Date Due: 12/10/2014 | Meeting Time: 12:15 PM

Priority: High | Customer Type: Corporate | Reminder: None

Customer Name: Laura Conti | Customer Location: Milan

Customer Address: Via San Carpofo, 9 • 20121 Milan, Italy

Phone: +39 346 384 7622 | Mobile: +39 444 858 7874

Attachments

Individual Task View

Administrator can take a detailed look at the assigned task with complete information provided.

Incase of overdue task, administrator can re-assign task to other team member.

Admin Dashboard- Approvals

All assigned tasks must be approved by administrator. Tasks approved will be marked as completed.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks | 21 Completed Tasks | 13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

New Form | New Task | All Tasks | Approvals (16)

Team | Calendar | Clients | Sync Data

Administrator Dashboard

Administrator needs to approve all the form uploaded by his/her team. Each form will be checked for proper attachments and complete user and SIM information.

Forms for Approval

All Forms (36) | Recently Approved(32) | Rejected Forms(4)

No	Task ID	Assigned to	Assigned on	Due on
01	587487	Roberta Bruno	08/09/2014	10/09/2014
02	58668	Roberta Bruno	08/09/2014	10/09/2014
03	58417	Roberta Bruno	08/09/2014	10/09/2014
04	67588	Elèna Bonelli	08/09/2014	09/09/2014
05	21748	Caterina Macri	08/09/2014	08/09/2014
06	30555	Vincenzo Caristo	06/09/2014	07/09/2014
07	30559	Vincenzo Caristo	06/09/2014	07/09/2014
08	71456	Elisabetta Dinella	06/09/2014	07/09/2014
09	80215	Alessio Proetto	05/09/2014	06/09/2014
10	77358	Silvia Accurso	05/09/2014	06/09/2014
11	58123	Roberta Bruno	05/09/2014	06/09/2014
12	77358	Luciano Mossillo	05/09/2014	06/09/2014
13	96411	Irene Della Valle	03/09/2014	04/09/2014
14	19555	Silvia Accurso	03/09/2014	04/09/2014

Uploaded Forms

Administrator can view complete list of uploaded forms by his/her team and can review details to approve form. Once approved, Customer Card will be added to database and task will be marked as done.

Form No. 587487

Task ID	Assigned to	Due on	Due on
587487	Roberta Bruno	10/09/2014	10/09/2014

587487.png | 587487.png | 587487.png

SIM Information

IMSI	470010181566423	
MCC	470	Bangladesh
MNC	01	Grameenphone
MSIN	0181566423	

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name		Last Name	
Giulia		Rossi	
Sesso	Nato/a		li
F	12/07/1971		12/07/1971
Comune di nascita		Prov.	
Milan		Provincia di Milano	
Paese		Codice Fiscale	

Cancel | Reject | Approve

Individual Task View

Administrator can Reject a particular Customer Form for incomplete information or attachments with poor visibility. Once rejected, task will be marked as Overdue and will reflect in CSR task list.

Admin Dashboard- Approvals

All assigned tasks must be approved by administrator. Tasks approved will be marked as completed.

No	Task ID	Assigned to	Assigned on	Due on
01	587487	Roberta Bruno	08/09/2014	10/09/2014
02	58668	Roberta Bruno	08/09/2014	10/09/2014
03	58417	Roberta Bruno	08/09/2014	10/09/2014
04	67588	Elèna Bonelli	08/09/2014	09/09/2014
05	21748	Caterina Macri	08/09/2014	08/09/2014
06	30555	Vincenzo Caristo	06/09/2014	07/09/2014
07	30559	Vincenzo Caristo	06/09/2014	07/09/2014
08	71456	Elisabetta Dinella	06/09/2014	07/09/2014
09	80215	Alessio Proetto	05/09/2014	06/09/2014
10	77358	Silvia Accurso	05/09/2014	06/09/2014
11	58123	Roberta Bruno	05/09/2014	06/09/2014
12	77358	Luciano Mossillo	05/09/2014	06/09/2014
13	96411	Irene Della Valle	03/09/2014	04/09/2014
14	19555	Silvia Accurso	03/09/2014	04/09/2014

Uploaded Forms

Uploaded forms by team

Task ID	Assigned to	Due on	Due on
587487	Roberta Bruno	10/09/2014	10/09/2014

SIM Information

IMSI	470010181566423	
MCC	470	Bangladesh
MNC	01	Grameenphone
MSIN	0181566423	

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name		Last Name	
Giulia		Rossi	
Sesso	Nato/a	li	
F	12/07/1971	12/07/1971	
Comune di nascita		Prov.	
Milan		Provincia di Milano	
Paese		Codice Fiscale	

Cancel Reject Approve

Individual Task View

Administrator rejects the Customer Form

Task ID	Assigned to	Due on	Due on
58569	Roberta Bruno	10/09/2014	10/09/2014

Reason for rejection

Unclear Attachments Mismatched User Data

SIM code not scanned properly Other

Comments:

Cancel Reassign Task

Form Rejected

If administrator rejects the task, he/she will view a screen with multiple options for rejection. Administrator can also add comments and reassign the task.

Admin Dashboard- Team

Complete list of team members with personal details, performance and task list.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks | 21 Completed Tasks | 13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

New Form | New Task | All Tasks | Approvals

Team | Calendar | Clients | Sync Data

Administrator Dashboard

Administrator can view all his team members and access their details from 'Team'.

Team

No	Name & Designation	Tasks	Done	Due	New
01	Roberta Bruno Team Lead	671	630	31	+
02	Silvia Accurso Team Lead	495	466	29	+
03	Elèna Bonelli Sr. Sales Representative	269	219	50	+
04	Roberto Mercanti Sales Representative	165	144	21	+
05	Alessio Proetto Sales Representative	207	196	11	+
06	Luciano Mossillo Team Lead	591	574	17	+
07	Irene Della Valle Sales Representative	111	98	13	+
08	David Bosco Sr. Sales Representative	296	261	35	+
09	Caterina Macri Sr. Sales Representative	180	147	33	+
10	Alex Calzavara Team Lead	607	582	25	+
11	Vincenzo Caristo Team Lead	734	702	32	+
12	Elisabetta Dinella Sales Representative	237	219	18	+
13	Carlo Butera Sales Representative	210	188	22	+

Team List

Administrator can view complete list of his team with names, designations, assigned task, overdue tasks and can assign a task.

Roberta Bruno
Team Lead
Employee ID: 5821

Mobile: 9358748754 | Phone: 9358748754
Email: r.bruno@ringmi.it
Address: Apt 54, Remington Building, Milan, Italy

All Tasks: 671 | Completed: 630 | Current: 12 | Overdue: 04 | Upcoming: 25

AllTasks (36) | Today's Tasks(12) | Completed Tasks(32) | Overdue Tasks(4)

No	Task ID	Due on	Due on	Status	Remind
01	587487	10/09/2014	10/09/2014	✓	🔔
02	58669	10/09/2014	10/09/2014	✓	🔔
03	58748	10/09/2014	10/09/2014	✓	🔔
04	58321	09/09/2014	10/09/2014	!	🔔
05	58311	09/09/2014	10/09/2014	✓	🔔
06	58414	09/09/2014	10/09/2014	!	🔔
07	58964	08/09/2014	10/09/2014	✓	🔔
08	59333	08/09/2014	10/09/2014	!	🔔

Team Member Card

Administrator can view detail card of each team member with complete access to contact information, detailed overview of the tasks and currently assigned tasks. Administrator will have privilege to edit the personal information, if required.

Admin Dashboard- Calendar

Calendar allows easy and efficient way to manage and assign tasks to the team members.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks | 21 Completed Tasks | 13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

New Form | New Task | All Tasks | Approvals

Team | **Calendar** | Clients | Sync Data

Administrator Dashboard

Administrator can view and assign tasks from the calendar.

Calendar

Year | Month | Week | Day | Task

October 2014

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	1 36 Tasks 6 Overdue	2 44 Tasks 6 Overdue	3 31 Tasks 4 Overdue	4	5
6 46 Tasks	7 51 Tasks	8 28 Tasks	9 39 Tasks	10 26 Tasks	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Task List | 46 Assigned Tasks

01	58968	Roberta Bruno	10/09/2014
02	58321	Roberta Bruno	10/09/2014
03	58787	Roberta Bruno	10/09/2014

2013 Jan Feb Mar Apr May Jun Jul Aug Sep **Oct** Nov Dec 2015

Calendar

Administrator can view current, pervious and upcoming task from calendar. He/she can assign tasks to different team members in future dates by tapping the date grid or '+'. A red dashed box highlights the date 14th in the calendar grid.

Add Tasks

Assign to: [Dropdown] | Task ID: [Input]

Date Assigned: 22/09/2014 | Date Due: 22/09/2014 | Meeting Time: [Input]

Priority: [Dropdown] | Customer type: [Dropdown] | Reminder: [Set Reminder]

Customer Name: [Input] | Customer Location: [Dropdown]

Customer Address: [Input]

Phone: [Input] | Mobile: [Input]

Comments: [Input]

Attach Customer Card: [Input]

Cancel | Save & Add New | Save & Exit

Add Task

Admin Dashboard- Clients

Administrator can view complete client list, complete customer cards and can share Customer Card with CSR's.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks | 21 Completed Tasks | 13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

New Form | New Task | All Tasks | Approvals | Team | Calendar | Clients | Sync Data

Administrator can view list of all customers from 'Clients' tab.

Clients

All Customers | Corporate Customers | Returning Customers

Customer Name	IMSI	Form ID
Giulia Rossi	158748785985478	36985
Sara Ferrari	187458965875214	36125
Luca Esposito	196325865256574	36474
Alessia Ricci	158555632698587	36888
Aron Williams	188478744896515	36741
Giorgia Greco	102587569845247	36874
Davide Colombo	169663256658474	36998
Riccardo Gallo	187582263635478	36415
Claudia Costa	178789636584525	36213
Valeria Rizzo	147478578587458	36114
Antonio Mancini	169558896541258	36885
Daniele Conti	136362541236547	36254
Mattia Lombardi	158747485693214	36961
Filippo Moretti	178596547841254	36478

Administrator can view list of all clients with their assigned IMSI and ID.

Detailed contact card can be viewed by tapping the particular client.

Customer ID: 36985

Task ID	Assigned to	Uploaded on	Approved on
36985	Roberta Bruno	10/09/2014	10/09/2014

587487.png | 587487.png | 587487.png

SIM Information

IMSI	470010181566423	
MCC	470	Italy
MNC	01	Ringo Mobile
MSIN	0181566423	

Document ID

Tipo	N.	Partita Iva
	5487A6857CR874T	22/09/2016

Informazioni Personali

First Name		Last Name	
Giulia		Rossi	
Sesso	Nato/a	li	
F	12/07/1971	12/07/1971	
Comune di nascita		Prov.	
Milan		Provincia di Milano	
Paese		Codice Fiscale	

Cancel | New From Data | Send Card

Administrator can view detailed customer card with attachments. A new registration can be done with the available data by just scanning the SIM barcode. New form will be saved for the same customer with unique ID. Customer Card can be sent to CSR's conveniently.

Admin Dashboard- Sync Data

Auto sync data will be performed when ever internet is available. Auto sync can be turned off from settings.

The screenshot displays the Salesdock Admin Dashboard. At the top, it says 'Dashboard' and 'Salesdock Customer Relationship Management'. A welcome message for Alessia is shown: 'Welcome Alessia, You have 16 new forms'. Below this, three green boxes show task statistics: 34 Assigned Tasks, 21 Completed Tasks, and 13 Overdue Tasks. A table titled 'Assigned Tasks' lists five tasks with columns for No, Task ID, Assign on, Due on, Status, and Remind. The 'Sync Data' button in the bottom right corner of the dashboard is highlighted with a red dashed box.

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

Dashboard navigation icons: New Form, New Task, All Tasks, Approvals (16), Team, Calendar, Clients, Sync Data.

User can manually sync data from and to server when ever required. Application will perform auto sync when ever internet connection is available.

Admin Dashboard- Settings

Administrator can modify application settings for convenience. Administrator can create new user from settings.

Dashboard

Salesdock
Customer Relationship Management

Welcome Alessia
You have 16 new forms

34 Assigned Tasks | 21 Completed Tasks | 13 Overdue Tasks

Assigned Tasks

No	Task ID	Assign on	Due on	Status	Remind
01	58968	Roberta Bruno Team Lead	10/09/2014	✓	🔔
02	58321	Roberta Bruno Team Lead	10/09/2014	✓	🔔
03	58787	Roberta Bruno Team Lead	10/09/2014	!	🔔
04	67588	Elèna Bonelli Sr. Sales Representative	10/09/2014	✓	🔔
05	21748	Caterina Macri	10/09/2014	✓	🔔

New Form | New Task | All Tasks | Approvals (16)

Team | Calendar | Clients | Sync Data

Administrator Dashboard

Administrator will be allowed to manage application as per his needs and requirements

< Settings

Automatically upload forms
Automatically upload completed forms when WiFi is available. ON

Connect to Available WiFi connections
Automatically try to connect to available WiFi connections. ON

Application landscape view mode
Horizontal view of application. OFF

Sync Data
Automatically sync data when WiFi is available. ON

Change Password
Change credentials to you Administrator account. >

Creat New CSR Account
New CSR account for you new team member. >

Settings

Setting screen will Administrator to modify the application controls as per his/her requirements.

All setting options will be finalized based on the application flow.