



LOGIN

Please enter a valid User ID and Password below to access your wallboard.

User Name

Password

Login

[Forgot Password?](#)

ANALYTICS . REPORTING . CONCLUSION



FORGOT PASSWORD

Please enter your registered email ID to receive password via email.

Email

Retrieve Password

[ANALYTICS](#) [REPORTING](#) [CONCLUSION](#)



Manage Wallboards

[+ Add Wallboard](#)

No	Wallboard Name	Created On	Created By	Details
1	Call and Customer handling	13/04/2019	Thomas Clark	▼
2	Team and Interaction Management	02/05/2019	John Smith	▼
3	Team and Interaction Management	10/04/2019	William Brown	▼
4	Outbound Call and Details	21/03/2019	Henry Wilson	▼
5	Inbound, Outbound and Team	18/03/2019	Ann Clark	▼
6	Product Surveys	28/03/2019	Thomas Clark	▼
7	Sales and Surveys	11/03/2019	Charles Miller	▼
8	Sales Team Performance	06/03/2019	Beth Ray	▲

Created On: 13/04/2019 Created By: Thomas Clark

Active
 [Edit Wallboard](#)
 [Duplicate Wallboard](#)
 [Copy Link](#)
 [Delete Wallboard](#)

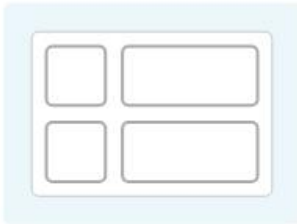
9	Product Performance Surveys	02/03/2019	Thomas Clark	▼
10	Outbound Marketing Promotions	26/02/2019	Charles Miller	▼
11	Call Center Team Performance	02/02/2019	Beth Ray	▼
12	Sales and Surveys	11/03/2019	Charles Miller	▼
13	Sales Team Performance	06/03/2019	Beth Ray	▼
14	Product Performance Surveys	02/03/2019	Thomas Clark	▼



Select Wallboard Template

Please select a wallboard visual template

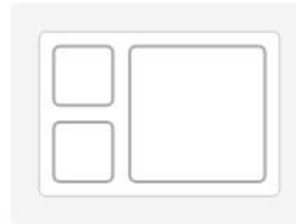
Adding wallboard to group allows you to run multiple wallboards in horizontally with or without scrolling



Template 1



Template 2



Template 3



Template 4



Template 5



Template 6



Template 7



Template 8

Discard

Save & Continue



Add Widget to Template

Selected Template

Adding wallboard to group allows you to run multiple wallboards in horizontally with or without scrolling

Type name for the wallboard

150 character

Please click on the to add widgets and make settings as per your requirements

 Light color theme (white)

- [Discard](#)
- [Save & Exit](#)
- [Preview in Browser](#)
- [Save & Continue](#)



Add Widget to Template

Template Selection

Adding wallboard to group allows you to run multiple wallboards in horizontally with or without scrolling

Type name for the wallboard

150 character

Select widget to display

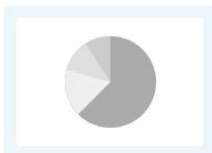


Wallboard Widget Selection

Adding wallboard to group allows you to run multiple wallboards in horizontally with or without scrolling



Speed O Meter



Pie Chart



Line Chart



Bar Chart



Doughnut Chart



Text Box with Icon



Text Boxes



Horizontal Text Box



Greeting Message



Text Box

Cancel

Save & Continue

Discard

Save & Exit

Preview in Browser

Save & Continue



Widget Settings



Wallboard Widget Settings

Adding wallboard to group allows you to run multiple wallboards in horizontally with or without scrolling

Title of the widget *

150 character

Select Data Source *

* Data format for each widget is provided.

Select Attributes to Display *

* Please select maximum 6

'Incoming calls', 'Outgoing calls', 'Total Calls', 'Customer Response', 'Successful Orders', 'Agents on Call'

Data Refresh Rate

Primary Value

Widget Threshold

Percentage Number None

Threshold Values

Max Min Alert

Show Alerts for Threshold

Yes No

Alert Type

On Screen Alerts On Widget Alerts

X-Axis Salutation

150 character

Y-Axis Salutation

150 character

Greeting Message Widget Title

(150 character)



Greeting Message Widget Subtitle

(150 character)



Text Box Widget Text

(150 character)

Background Color



Text color



Back

Cancel

Add to Wallboard



Add Widget to Template

Selected Template

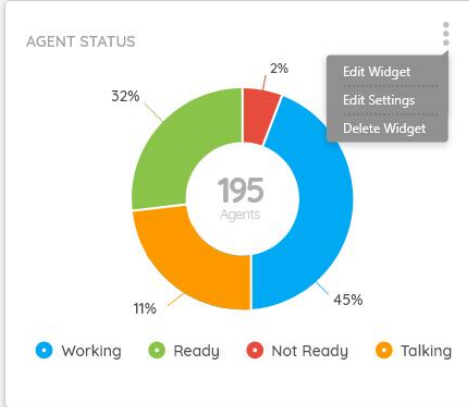
Adding wallboard to group allows you to run multiple wallboards in horizontally with or without scrolling

Type name for the wallboard

150 character

Please click on the to add widgets and make settings as per your requirements

Light color theme (white)



- Discard
- Save & Exit
- Preview in Browser
- Save



Manage Wallboard Groups

[+ Add Group](#)

No	Group Name	Created On	Created By	
1	Call and Customer handling	13/04/2019	Thomas Clark	▼
2	Team and Interaction Management	13/04/2019	Charles Miller	▲

Product Performance Surveys



Interaction Management



Created On: 13/04/2019 Created By: Thomas Clark



Active

Edit Wallboard

Copy Link

Remove from Group

Call Details



Team Performance



Scroll

Time / sec



Active

Add Wallboard

Copy Link

Delete Group

3	Inbound, Outbound and Team	13/04/2019	Thomas Clark	▼
4	Sales and Surveys	13/04/2019	Thomas Clark	▲
5	Sales Team Performance	13/04/2019	Beth Ray	▲
6	Outbound Marketing Promotions	13/04/2019	Thomas Clark	▲
7	Call Center Team Performance	13/04/2019	Beth Ray	▲



Manage Wallboard Groups

Search



Add Group

No	Group Name	Created On	Created By	
1	Call and Customer handling	13/04/2019	Thomas Clark	▼
2	Team and Interaction Management	13/04/2019	Charles Miller	▲

Product Performance Surveys

Interaction Management

Created On: 13/04/2019 Created By: Thomas Clark

Call Details

Team Performance

Create Group



Group Name

Add Wallboards to Group

Cancel

Create Group

3	Inbound, Outbound and Team	13/04/2019	Thomas Clark	▼
4	Sales and Surveys	13/04/2019	Thomas Clark	▲
5	Sales Team Performance	13/04/2019	Beth Ray	▲
6	Outbound Marketing Promotions	13/04/2019	Thomas Clark	▲
7	Call Center Team Performance	13/04/2019	Beth Ray	▲

Add Wallboard

Copy Link

Delete Group



Manage Wallboard Groups

No	Group Name
1	Call and Customer handling
2	Team and Interaction Management
Product Performance Surveys	
Interaction Management	
Created On:	13/04/2019
Created By:	T
Call Details	
Team Performance	
3	Inbound, Outbound and Team
4	Sales and Surveys
5	Sales Team Performance
6	Outbound Marketing Promotions
7	Call Center Team Performance

Add Wallboard to Group

No	Wallboard Name	Created On	Created By	Add
1	Call and Customer handling	13/04/2019	Thomas Clark	<input checked="" type="checkbox"/>
2	Team and Interaction Management	02/05/2019	John Smith	<input checked="" type="checkbox"/>
3	Team and Interaction Management	10/04/2019	William Brown	<input checked="" type="checkbox"/>
4	Outbound Call and Details	21/03/2019	Henry Wilson	<input checked="" type="checkbox"/>
5	Inbound, Outbound and Team	18/03/2019	Ann Clark	<input checked="" type="checkbox"/>
6	Product Surveys	28/03/2019	Thomas Clark	<input checked="" type="checkbox"/>
7	Sales and Surveys	11/03/2019	Charles Miller	<input checked="" type="checkbox"/>
8	Sales Team Performance	06/03/2019	Beth Ray	<input checked="" type="checkbox"/>
9	Product Performance Surveys	02/03/2019	Thomas Clark	<input checked="" type="checkbox"/>
10	Outbound Marketing Promotions	26/02/2019	Charles Miller	<input checked="" type="checkbox"/>
11	Call Center Team Performance	02/02/2019	Beth Ray	<input checked="" type="checkbox"/>
12	Sales and Surveys	11/03/2019	Charles Miller	<input checked="" type="checkbox"/>

Cancel Add to Group

Application Settings

Upload Logo / Branding

Please upload company's logo and it will be used for administrative section and wallboards. You can upload a different logo for each wallboard or select from the list.

Note: You may have to upload a logo complementing both wallboard themes, i.e. Light Theme and Dark Theme. It is highly recommended that you choose logo in white color for 'Dark Theme', in order to display it clearly.

* Maximum height of the logo to display would be 40 pixels both for Wallboard Administration Module and Wallboard Display.

Upload Company Logo

Upload

Default ✓
Delete

User Access to Wallboards

Please upload company's logo and it will be used for administrative section and wallboards. You can upload a different logo for each wallboard or select from the list.

Note: You may have to upload a logo complementing both wallboard themes, i.e. Light Theme and Dark Theme. It is highly recommended that you choose logo in white color for 'Dark Theme', in order to display it clearly.

* Maximum height of the logo to display would be 40 pixels both for Wallboard Administration Module and Wallboard Display.

Users	Wallboards			
Search		Wallboard Name	Created On	Created By
John Smith	<input checked="" type="checkbox"/>	Call and Customer handling	02/05/2019	John Smith
William Brown	<input checked="" type="checkbox"/>	Team and Interaction Management	10/04/2019	William Brown
Adam Stanler	<input checked="" type="checkbox"/>	Team and Interaction Management	21/03/2019	Henry Wilson
Joseph Taylor	<input checked="" type="checkbox"/>	Outbound Call and Details	18/03/2019	Ann Clark
Sarah Davis	<input checked="" type="checkbox"/>	Inbound, Outbound and Team	28/03/2019	Thomas Clark
Aron Millar	<input checked="" type="checkbox"/>	Product Surveys	11/03/2019	Charles Miller
Henry Wilson	<input checked="" type="checkbox"/>	Sales and Surveys	06/03/2019	Beth Ray
Ann Clark	<input checked="" type="checkbox"/>	Sales Team Performance	02/03/2019	Thomas Clark
Charles Miller	<input checked="" type="checkbox"/>	Product Performance Surveys	26/02/2019	Charles Miller

Type template name ✕

Please type the name of the template before selection the template.

Dismiss

Delete Template ✕

Are you sure you want to delete the template? Template along with all settings and data will be removed permanently.

Cancel **Delete**

Delete Wallboard ✕

Are you sure you want to delete selected wallboard? Dashboard along with all widgets and data will be removed permanently.

Cancel **Delete**

Incompatible Data File ✕

The data file you selected is incompatible with the selected widget. Please select a new file or widget.

Dismiss

Delete Wallboard Group ✕

Are you sure you want to delete selected wallboard group? Wallboard group along with all wallboards, widgets and data will be removed permanently.

Cancel **Delete**

Delete Widget ✕

Are you sure you want to delete selected widget? Widget along with all settings and data will be removed permanently.

Cancel **Delete**

Save and Exit Wallboard ✕

Are you sure you want to exit creating wallboard? Your data and settings will be saved in dashboard and you may access it from the menu.

Cancel **Save & Exit**